<u>US204762</u>

ITPR052350 - CET - Load Associate - Edit/Delete from Weekly Calendar View

As a Care Concierge or Generalist,

I want the ability to click into associate shift from calendar view to make edits/deletes so that it allows user to quickly access existing shift to make adjustments without having to search for associate

Health Hub - CET Remote (cvshealthcloud.com)

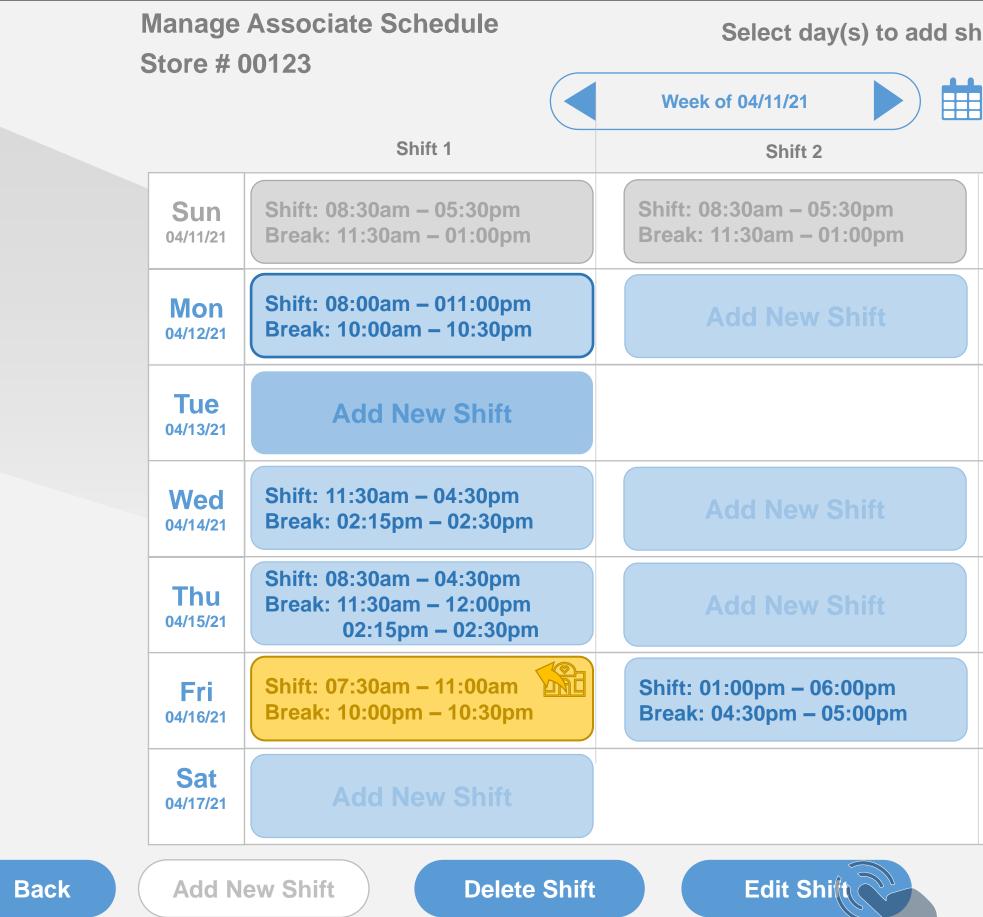


Select Another Location

		08:00am	08:30am	09:00am	09:30am	10:00am	10:30am	
	Sun 04/11/21	1 2 Associates Scheduled						
		Smith, Billy Sam Care Concierge						
	Mon 04/12/21	Adamson, Stuart Finn Health Coach						
				Mills, Brian Charles Care Concierge				
	Tue 04/13/21	2 Associates Schedule	<u>d</u>					
	Wed 04/14//21	4 Associates Schedule	<u>d</u>					
	Thu 04/15/21	3 Associates Schedule	<u>d</u>					
	Fri 04/16/21	4 Associates Schedule	<u>d</u>					
	Sat 04/17/21	3 Associates Schedule	<u>d</u>					

		Expand All Collapse All	
11:00am	11:30am	12:00pm	

$\textbf{CVSHealth}, \quad \textbf{in John Doe Log Out}$



Select day(s) to add shift for Adamson, Stuart Finn



Shift 3

Shift: 08:30am – 05:30pm Break: 11:30am – 01:00pm

Add New Shift

John Doe LogOut

Edit Shift

AM

() PM

Store# 123 26265 Northwest Freewa Cypress, TX 77433

Sun

04/11/21

Mon 04/12/21

Tue

04/13/21

Wed

04/14//21

Thu

04/15/21

Fri

04/16/21

Sat

04/17/21

08

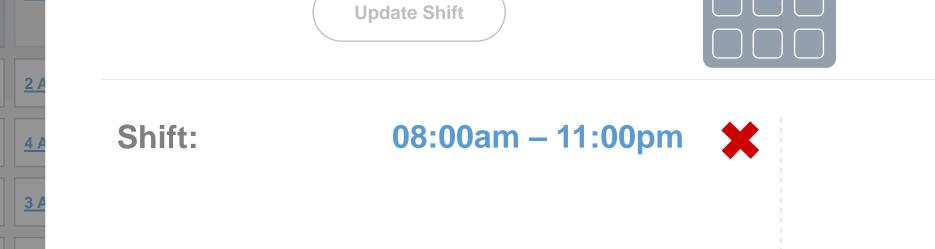


AM

Pivi

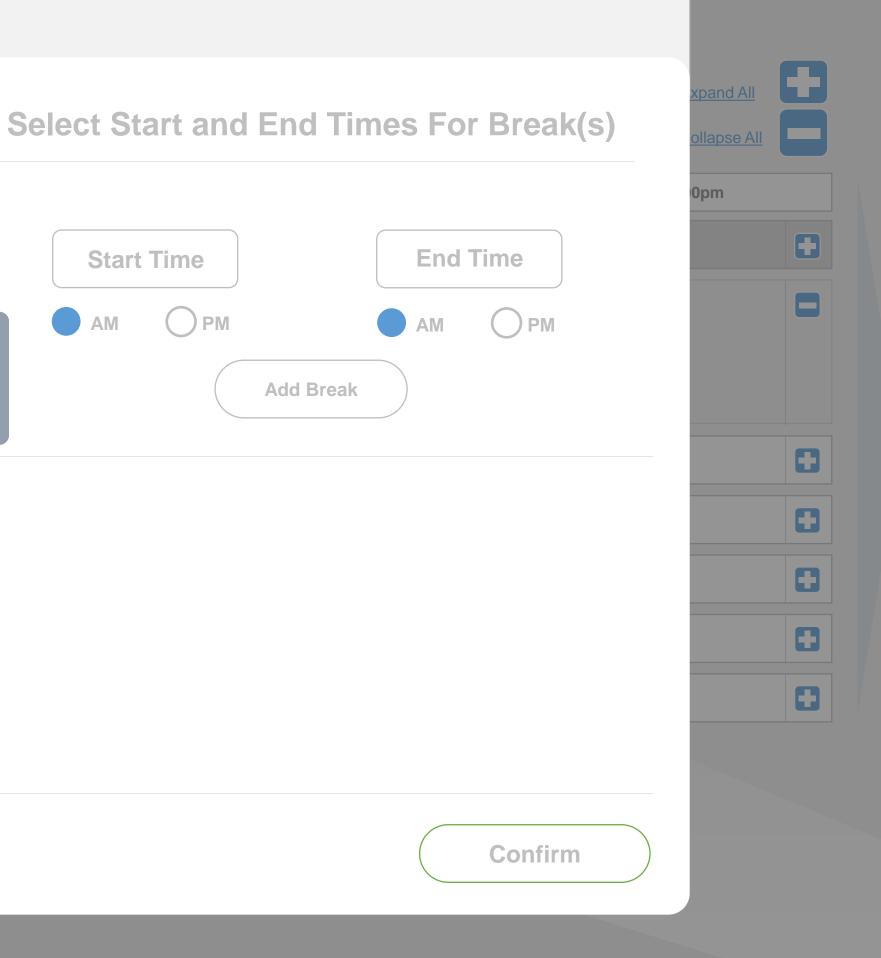
 $\bigcap \bigcap$

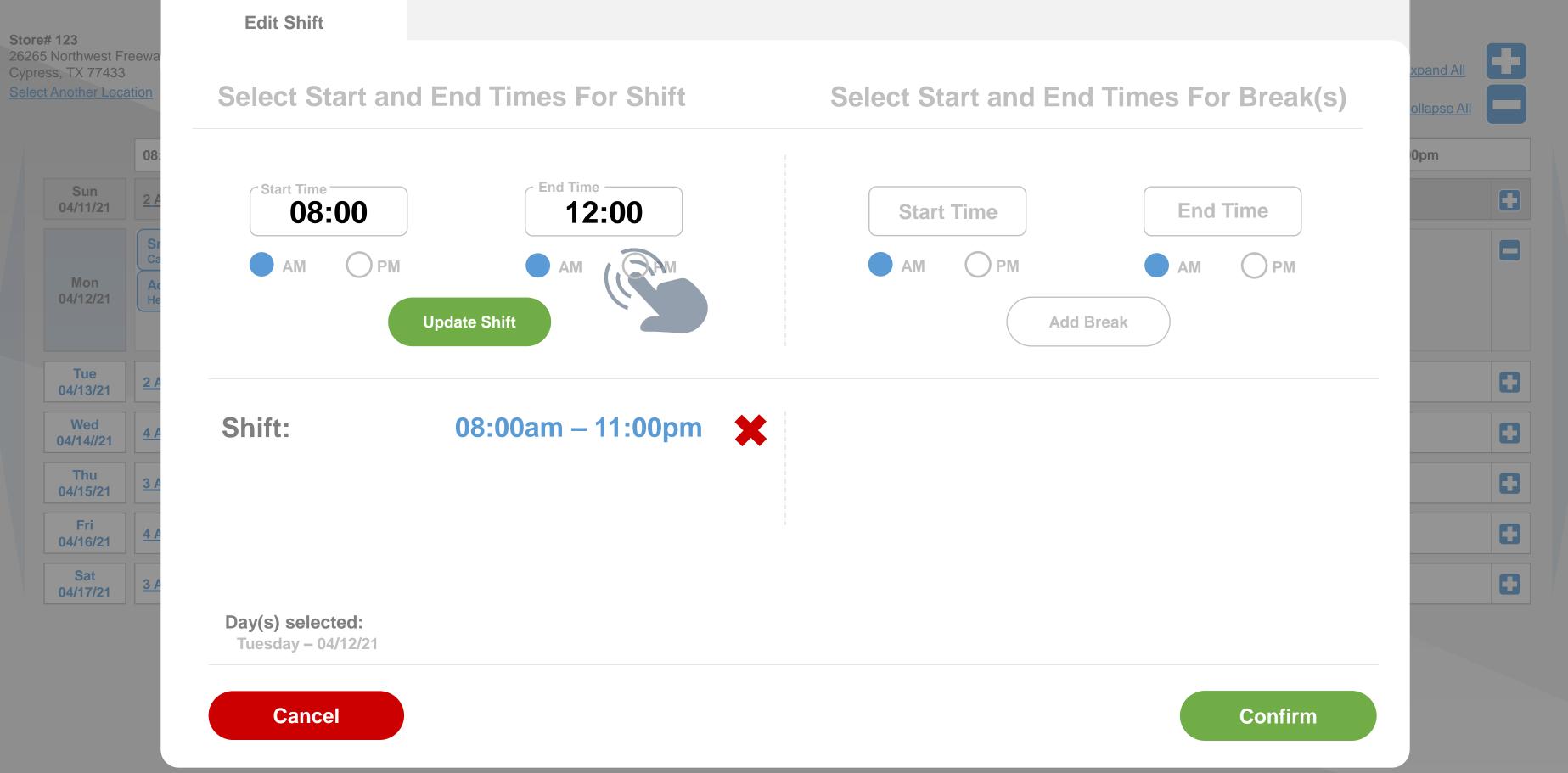
AM

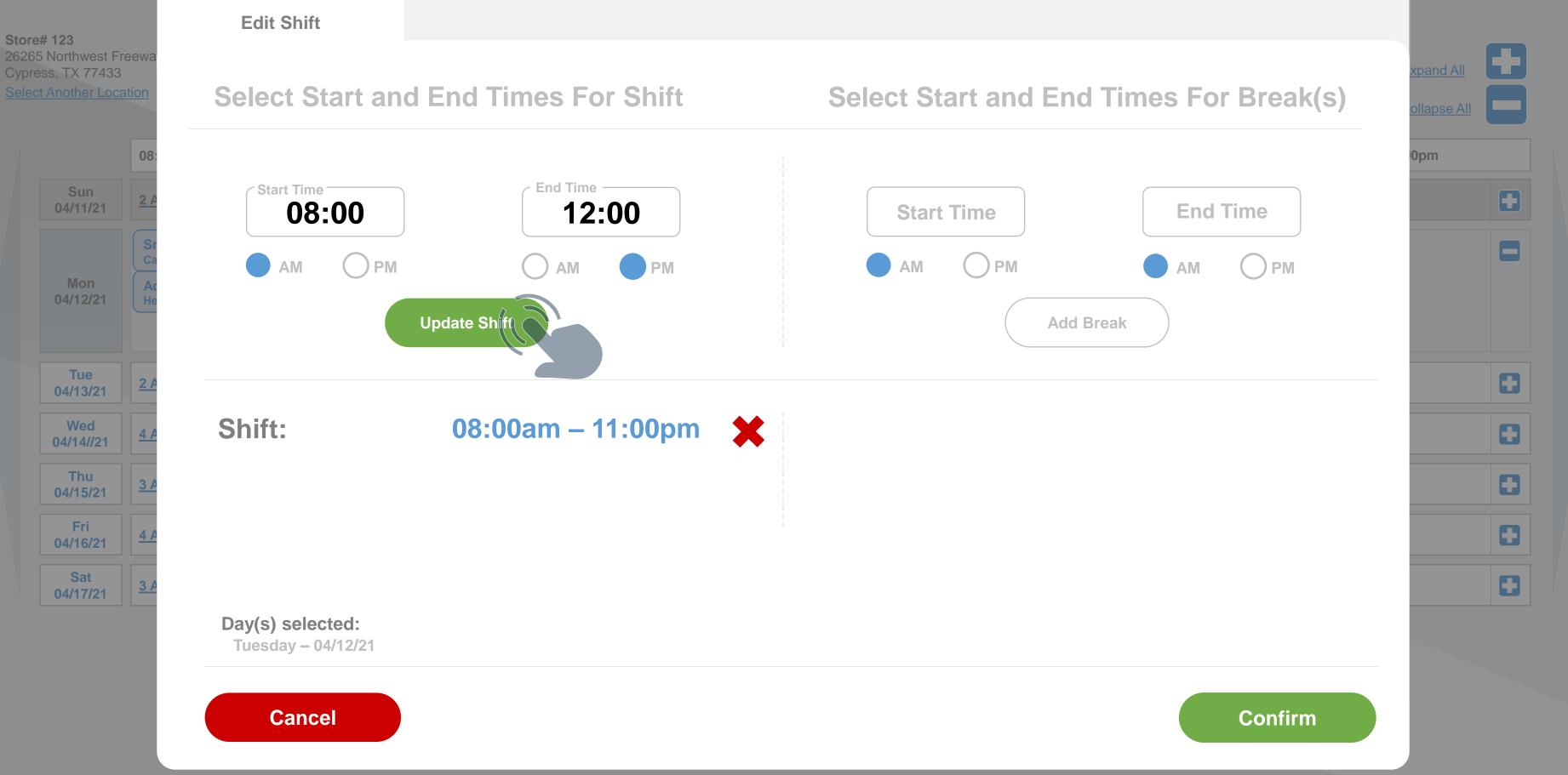


Day(s) selected: Tuesday – 04/12/21





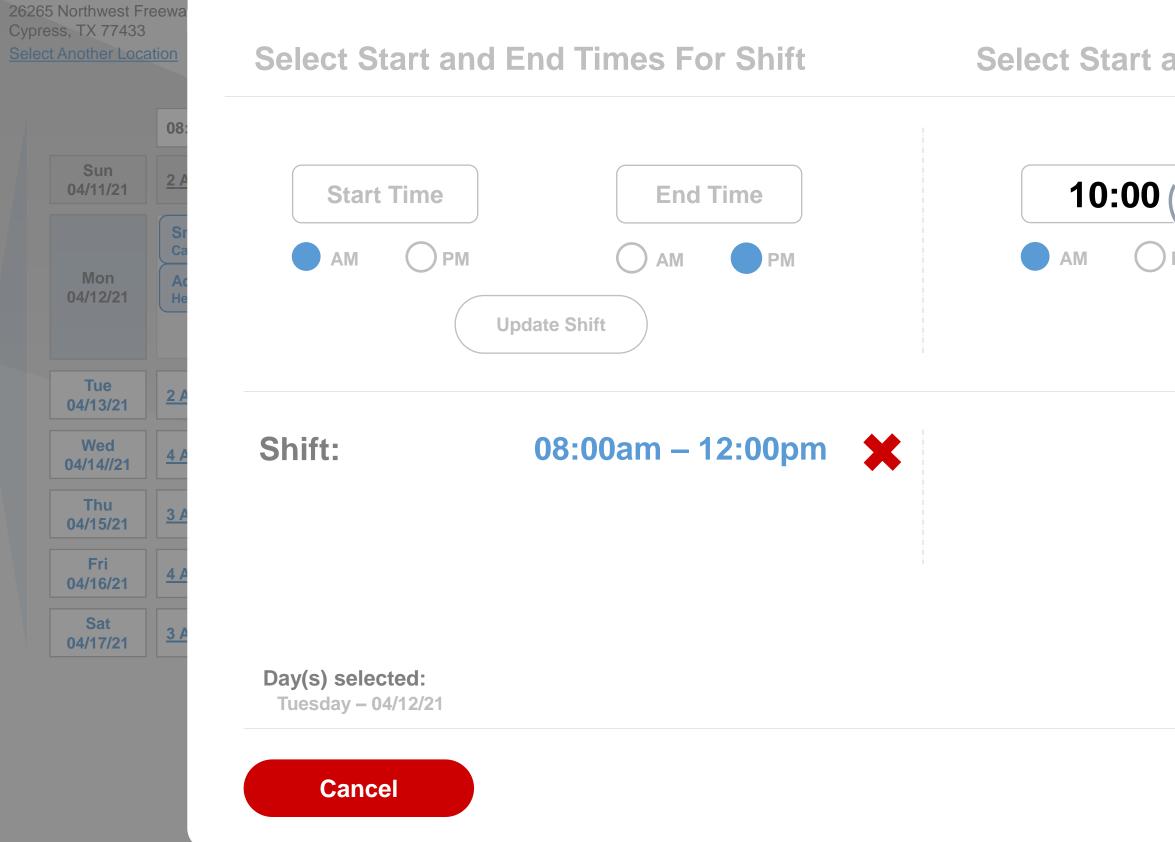




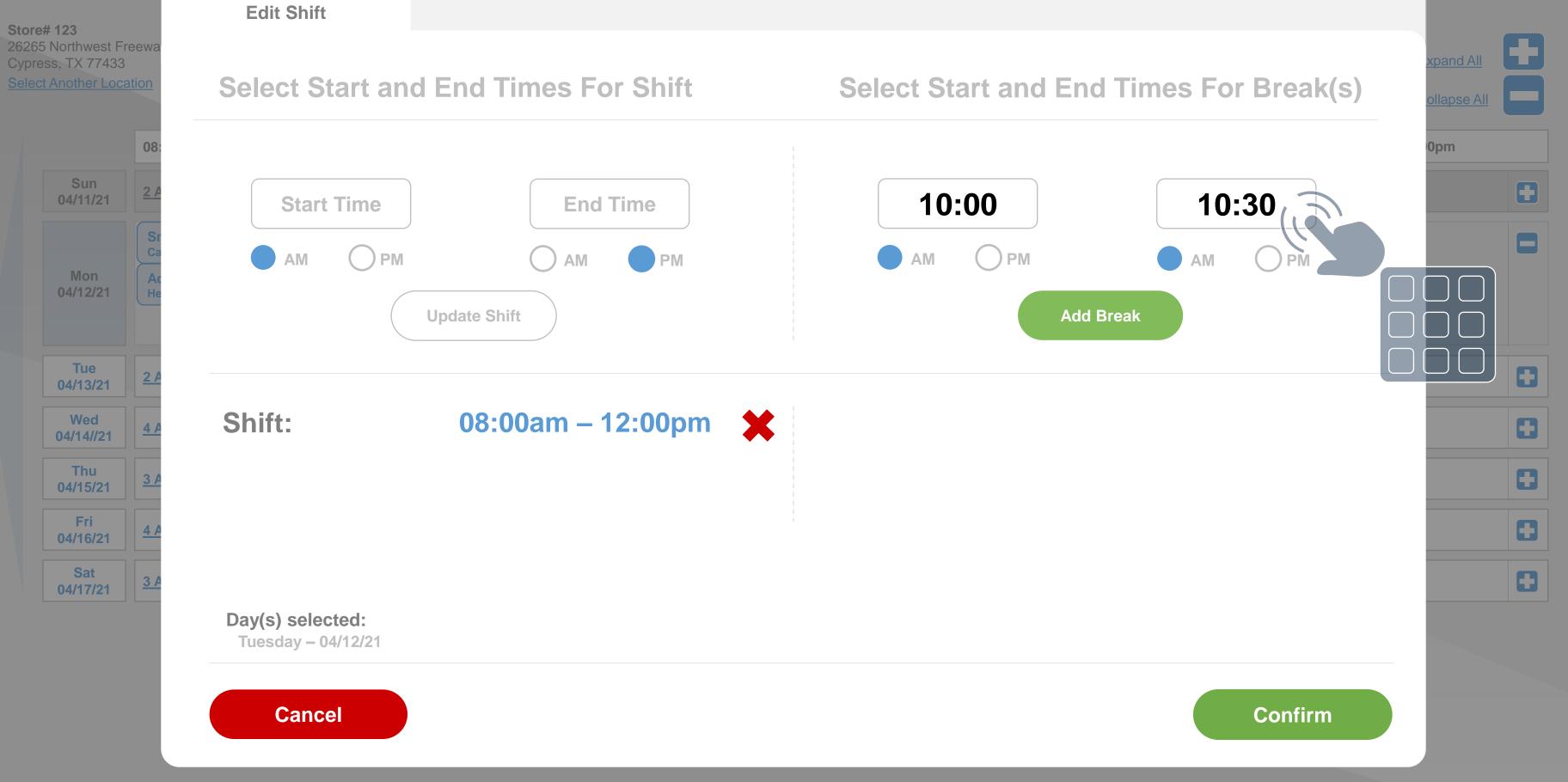
Store# 123

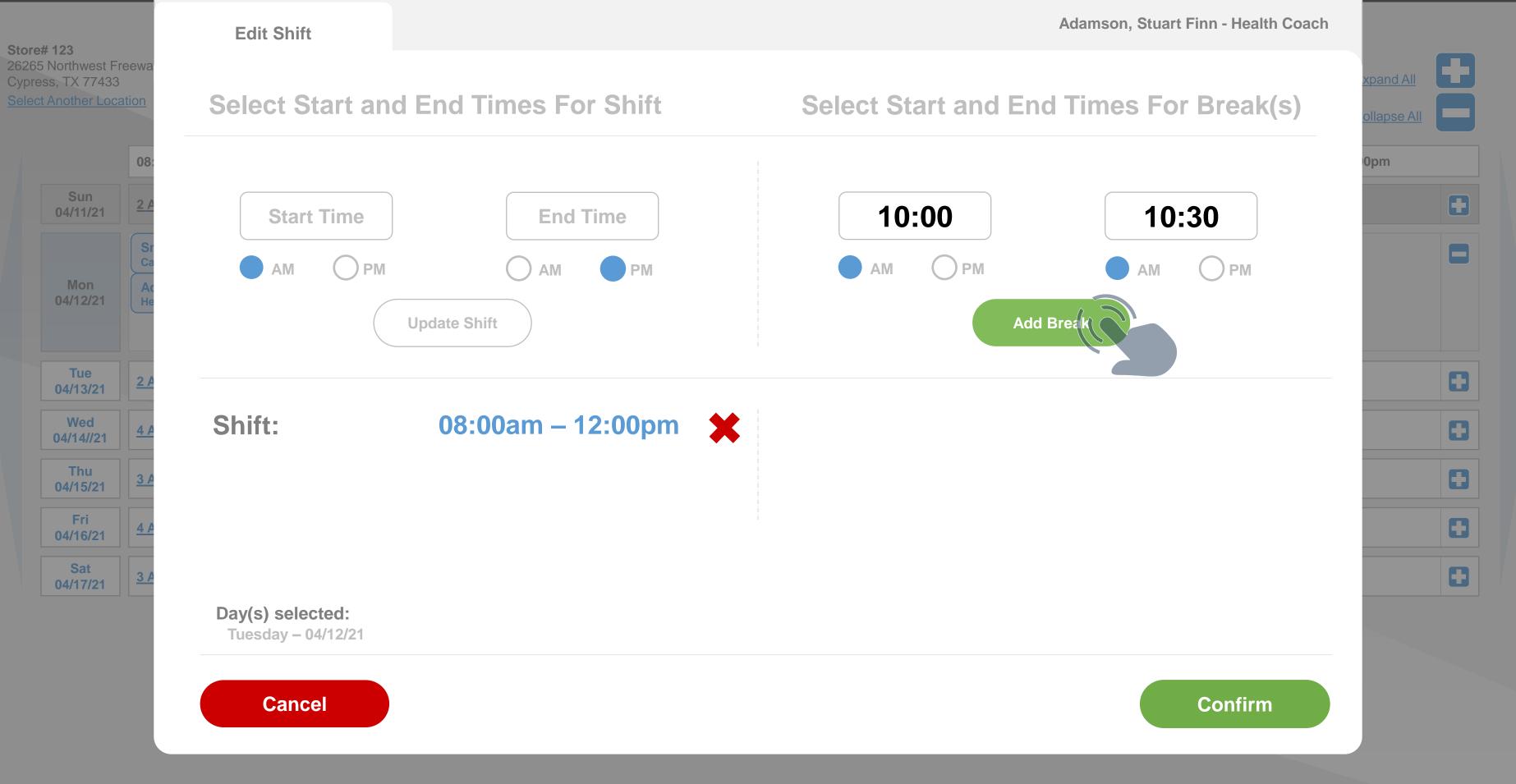
John Doe LogOut

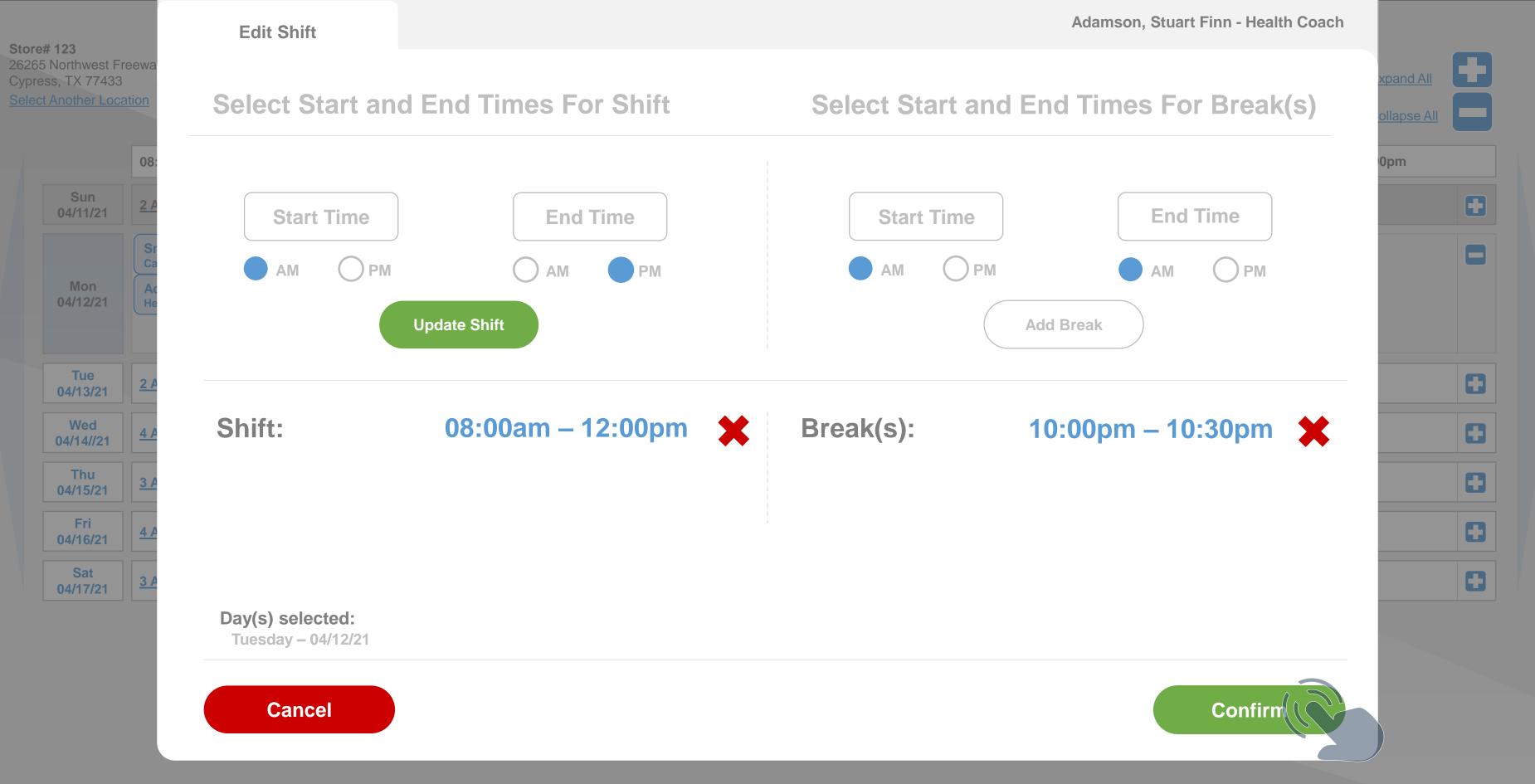
Edit Shift



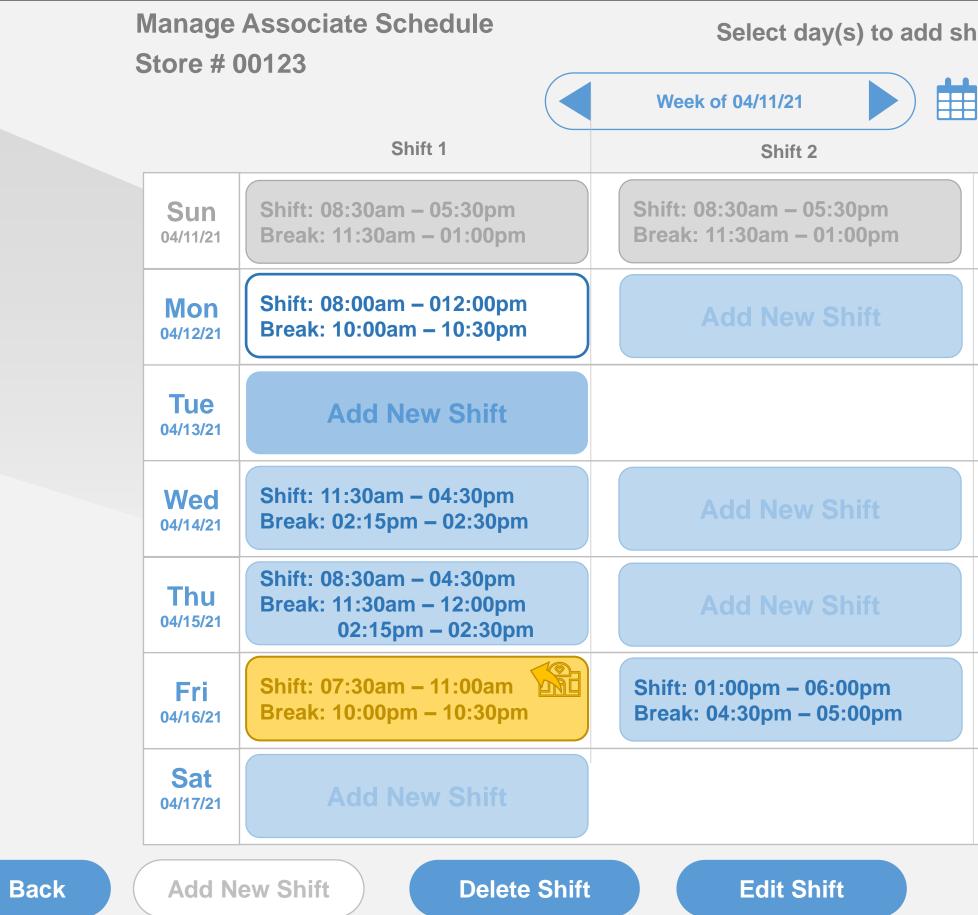
Adamson, Stuart Finn - Health Coach **Select Start and End Times For Break(s)** 0pm **End Time** () PM Add E Confirm







CVSHealth. $\bigcap_{n \in \mathbb{N}}^{O}$ John Doe Log Out



Select day(s) to add shift for Adamson, Stuart Finn



Shift 3

Shift: 08:30am – 05:30pm Break: 11:30am – 01:00pm

Add New Shift

US201062

ITPR052350 - CET - Group Event Scheduling – Edit a single event followed by edit series - display message

As a Care Concierge or Health Coach,

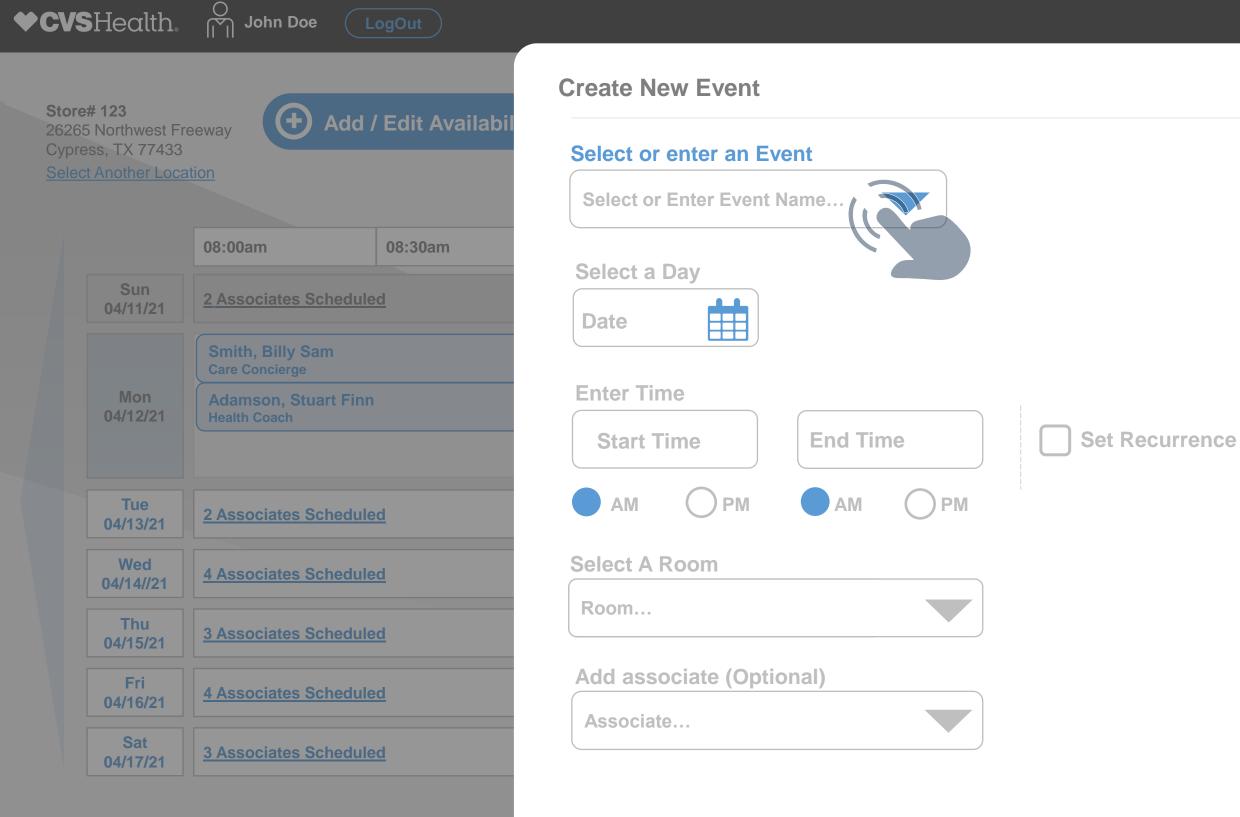
I want to be able to see a message when I edit the event series and there is one off event(s) so that I am aware that there are one off events in the series.

- User schedules a recurring event for every Monday 8 am 9 am from now till end of the year.
- User navigates to next month and edits 2nd Friday event and changed the start time to 4 pm and saves it.
- Now user navigates to current week schedule and edits the event series from today and updates the start time to 9 am.
- After saving the event series all the events including next months 2nd Friday event should all should show 9 am start time.
- Add message in modal "Okay" button only :
- "If you changed individual event(s) in the series, your changes will be cancelled and those events will match the series again."

Store# 123 26265 Northwest Free Cypress, TX 77433		way	e Events							Expand All
Select Another Location			Add Event			Week of 0	94/11/21			
										Collapse All
		08:00am	08:30am	09:00am	09:30am	10:00am	10:30am	11:00am	11:30am	12:00pm
	Sun 04/11/21	7 Events Booked								
		Room: Wellness Side	A							
		Yoga - Beginner						Yoga - Beginner		
	Mon	Room: Consult Room	n			(
	04/12/21			Vendor Event		Dietitian				_
		Room: Wellness Side	B)					
		Yoga - Beginner)	Yoga - Expert				
	Tue 04/13/21	9 Events Booked								0
	Wed 04/14//21	6 Events Booked								0
	Thu 04/15/21	4 Events Booked								0
	Fri 04/16/21	7 Events Booked								0
	Sat 04/17/21	11 Events Booked								0

Delete Event







	<u>Expand All</u> <u>Collapse All</u>	
11:30am	12:00pm	
		0
		8

$\bullet CVSHealth \quad \bigcap_{i \in I} John Doe \quad LogOut$

🕒 Add / Edit Availabil

Store# 123 26265 Northwest Freeway Cypress, TX 77433

	08:00am	08:30am
Sun 04/11/21	2 Associates Schedule	<u>d</u>
	Smith, Billy Sam Care Concierge	
Mon 04/12/21	Adamson, Stuart Finn Health Coach	
Tue 04/13/21	2 Associates Schedule	<u>d</u>
Wed 04/14//21	4 Associates Schedule	d
Thu 04/15/21	3 Associates Schedule	<u>d</u>
Fri 04/16/21	4 Associates Schedule	<u>d</u>
Sat 04/17/21	3 Associates Schedule	<u>d</u>

Create New Event

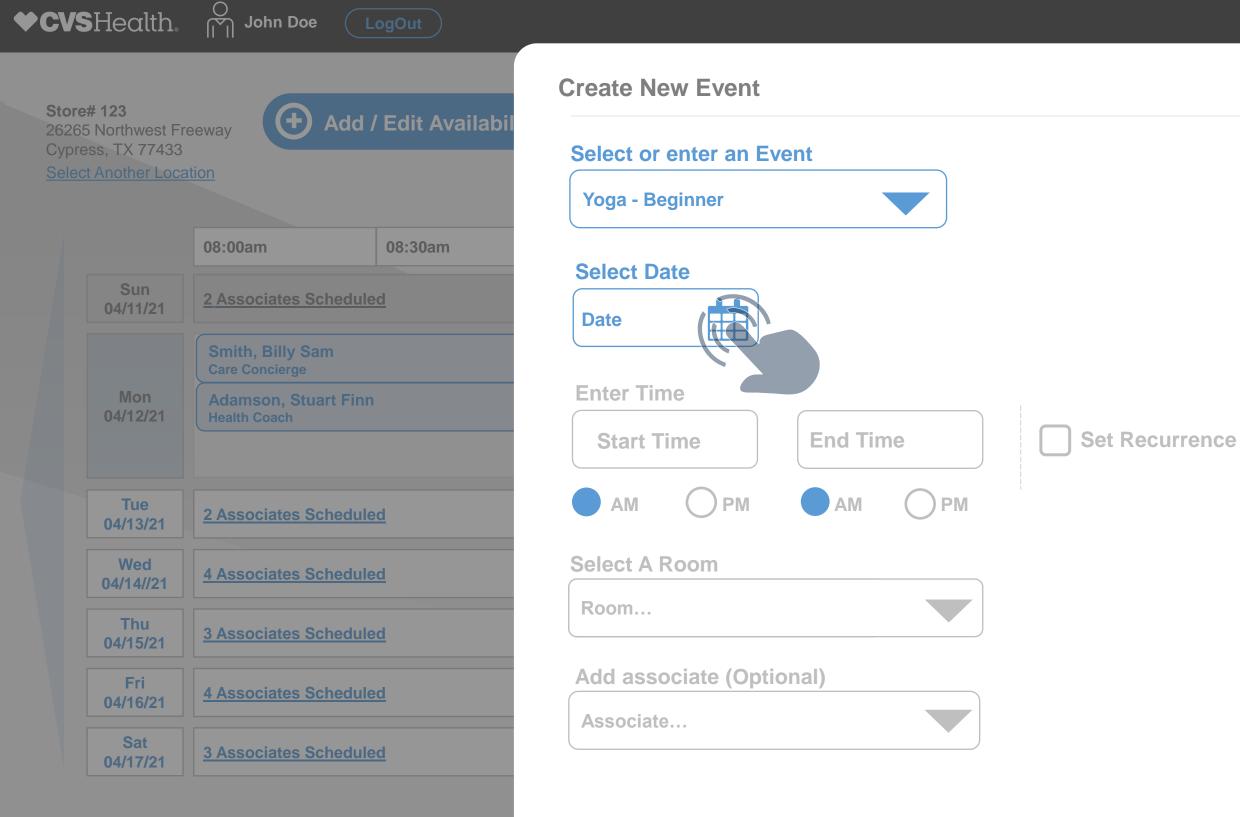
Select or enter an Event

Yog		
Yoga - Beginner		
Yoga - Expert		
Yoga - Intermediate		
Enter Time		ļ
Start Time	End Time	Set Recurren
AM OPM	AM OPM	
Select A Room		



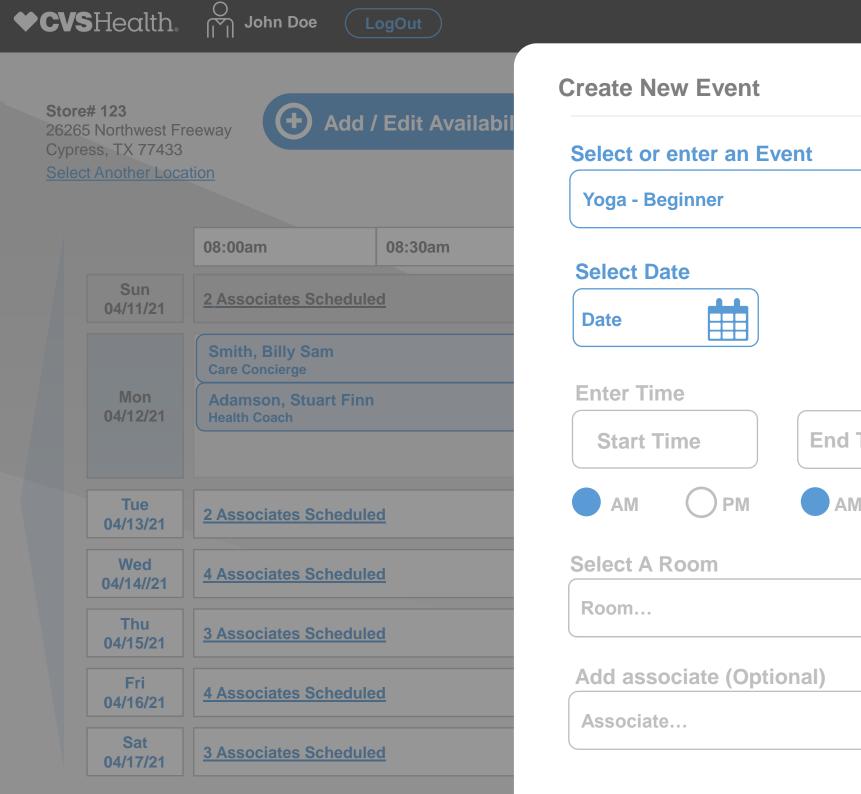
	<u>Expand All</u> <u>Collapse All</u>	
11:30am	12:00pm	
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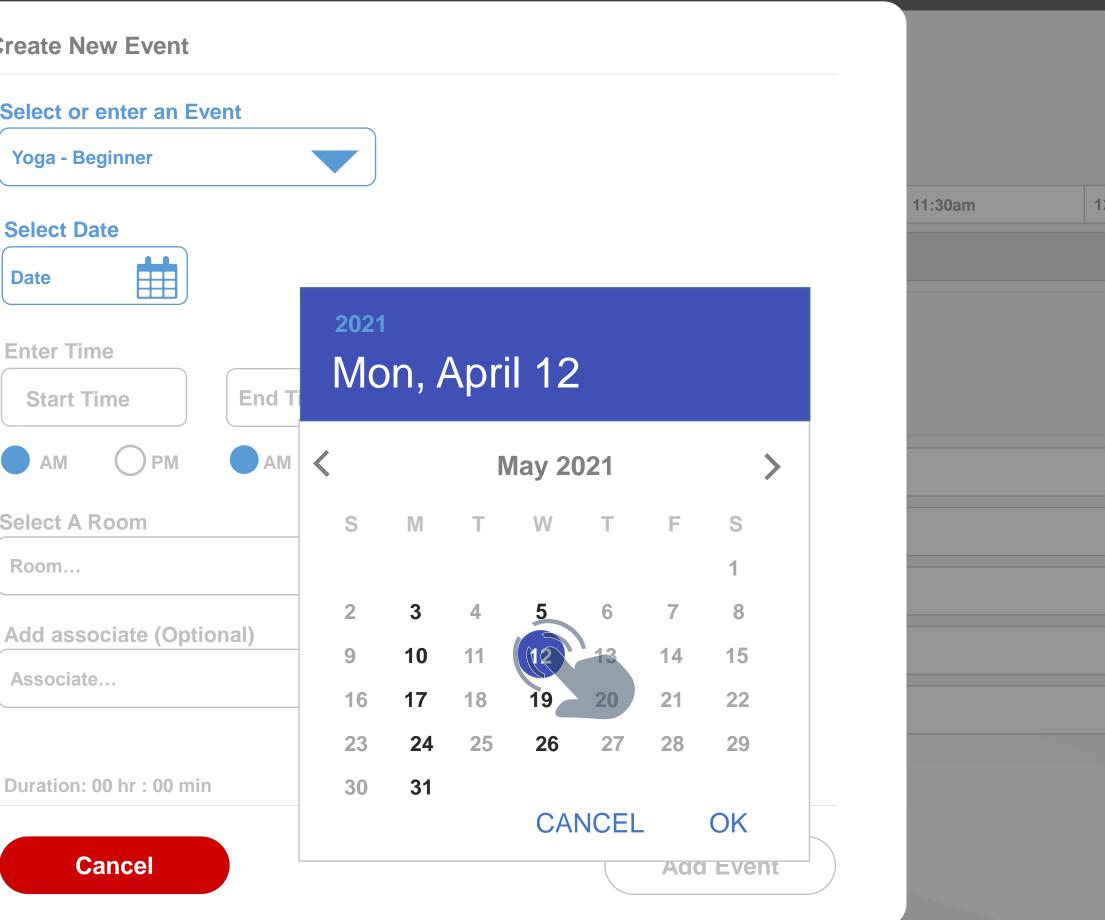
nce



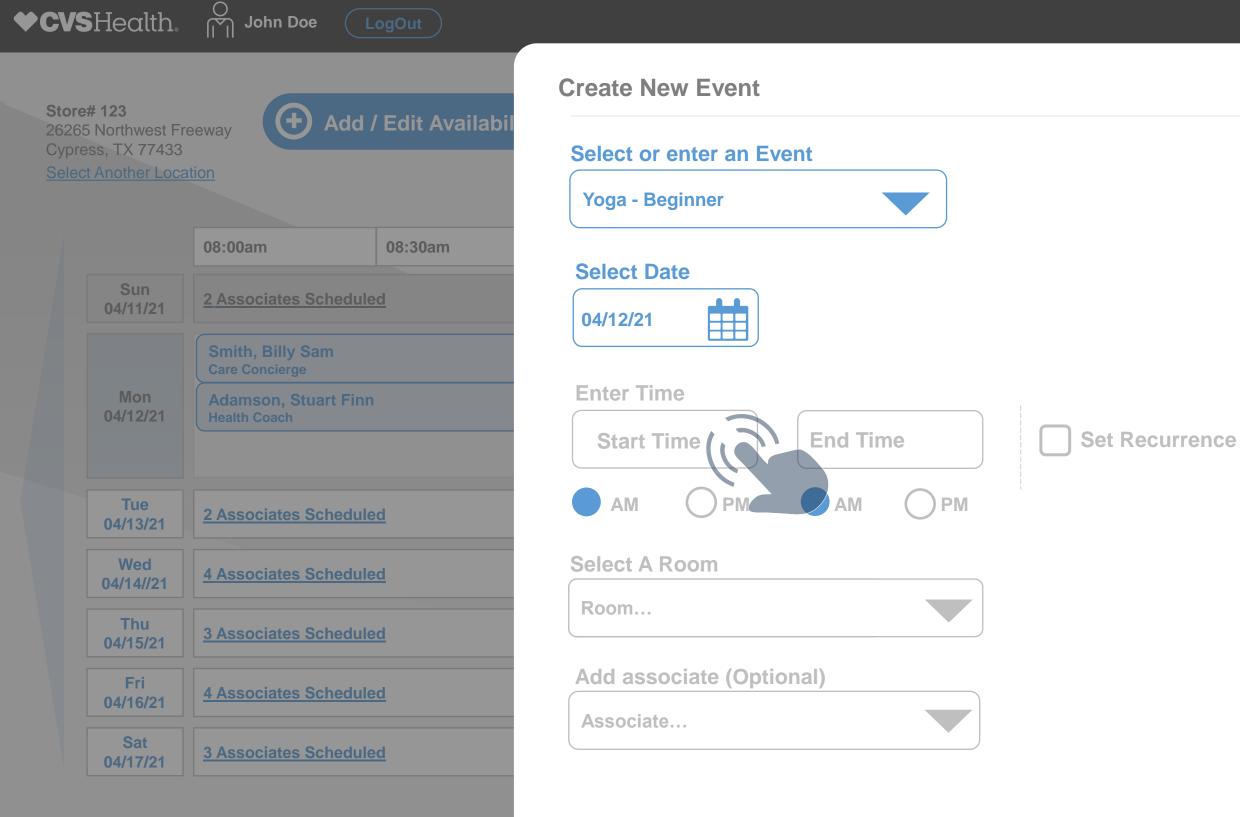


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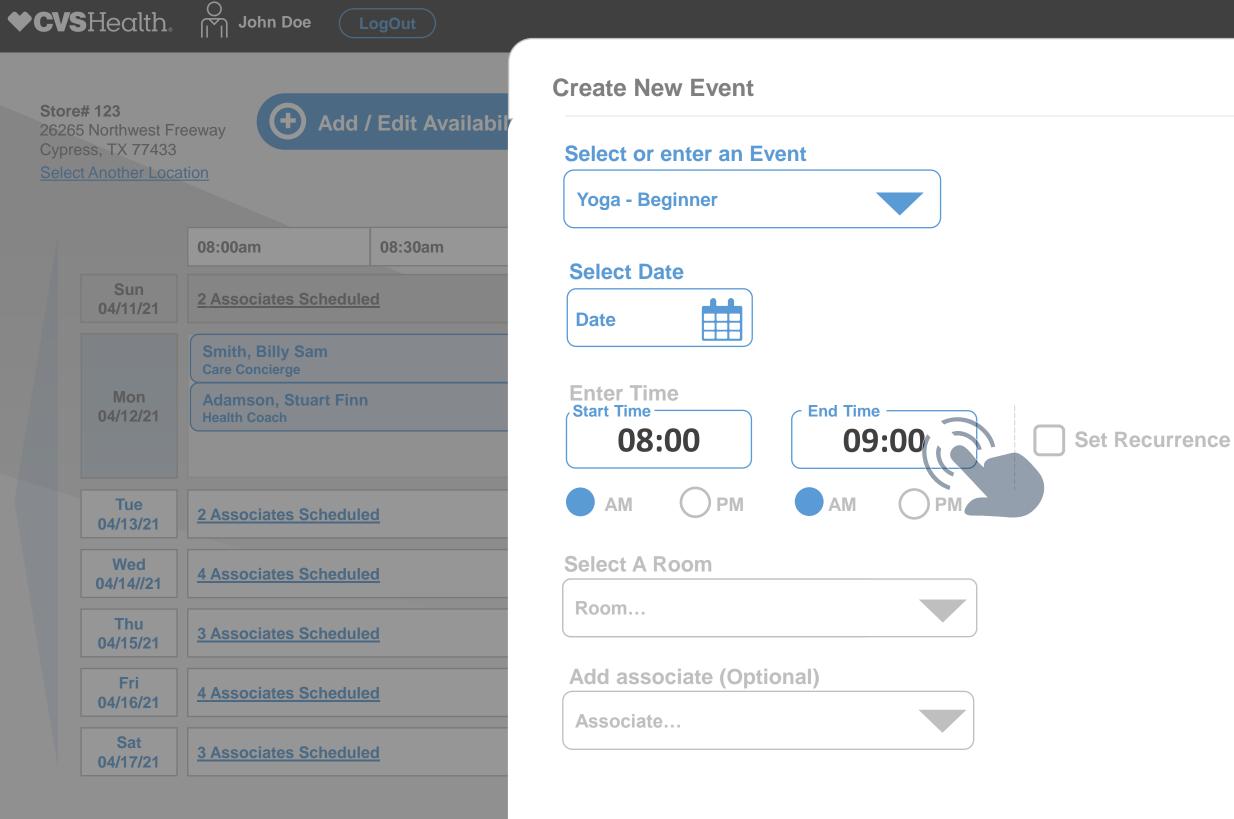


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30am	12:00pm	
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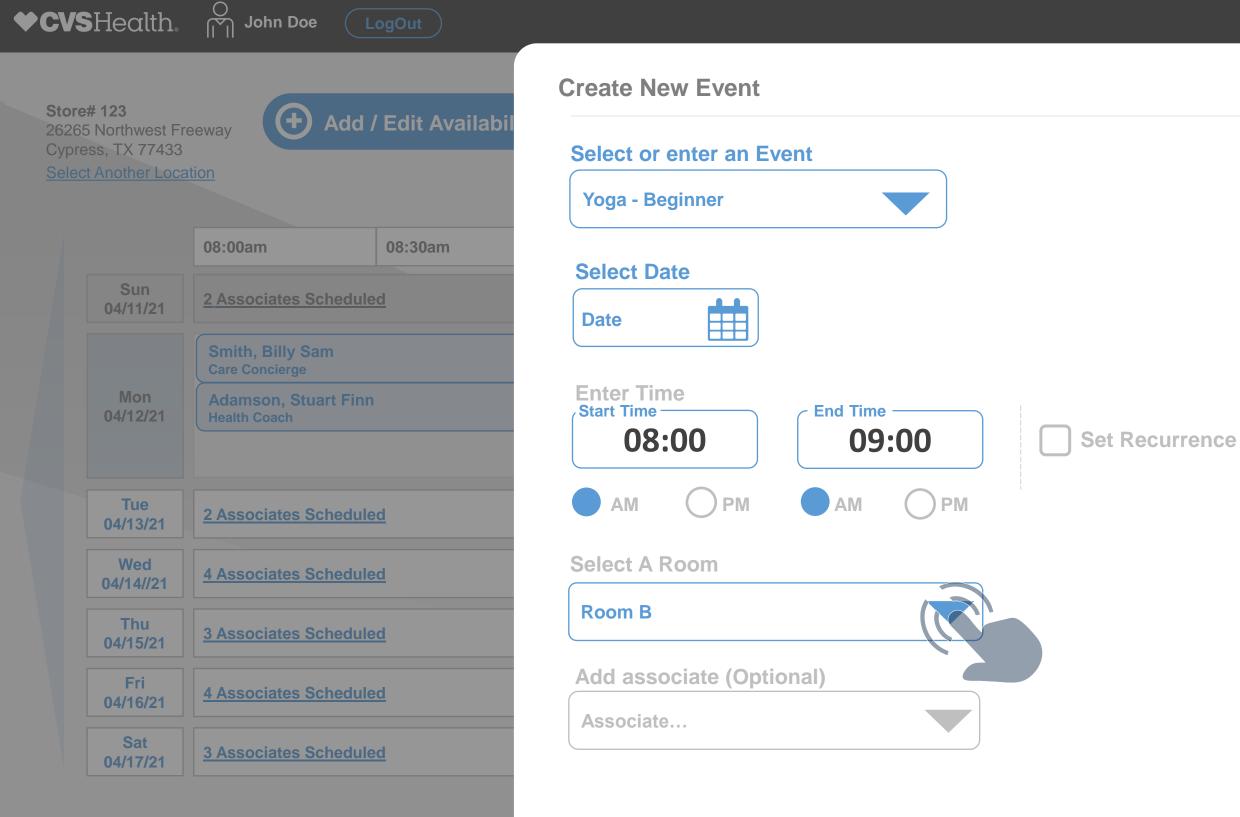


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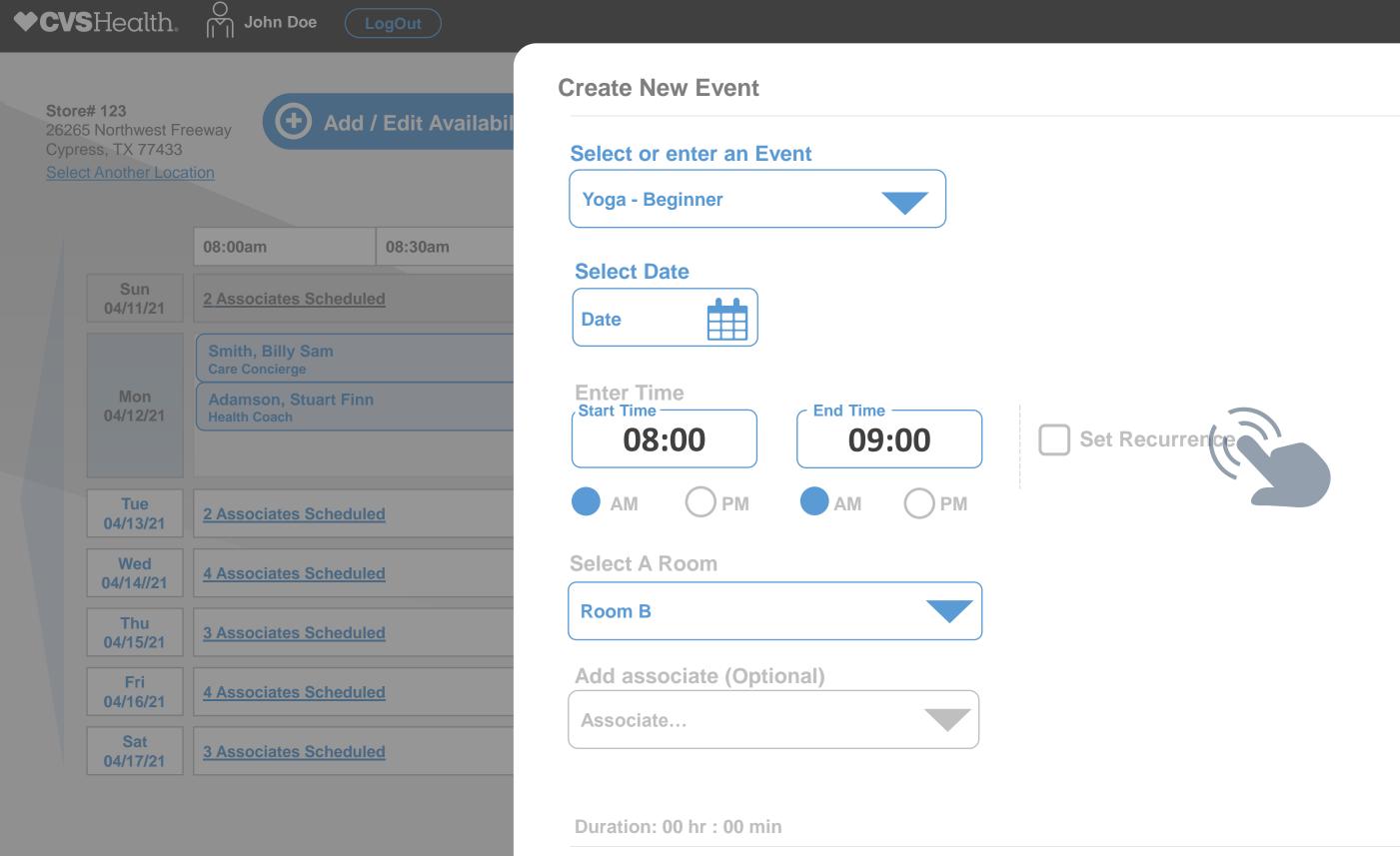


	<u>Expand All</u> <u>Collapse All</u>	
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	<u>Expand All</u> <u>Collapse All</u>	
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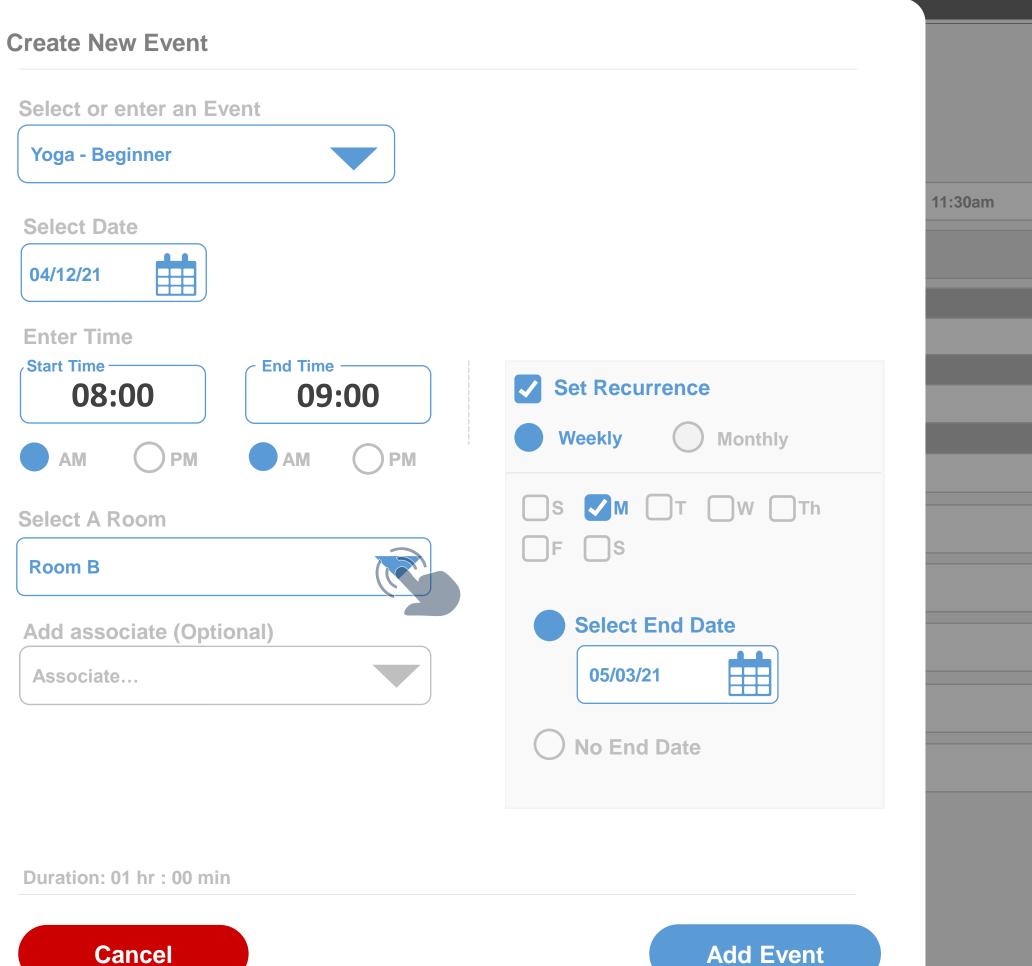


Cancel

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11:30am	12:00pm	
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Cypres	Northwest Free s, TX 77433	way	e Events
Select A	Another Locatio		Add Event
		08:00am	08:30am
	Sun 04/11/21	7 Events Booked	
		Room: Wellness Side	A
		Yoga - Beginner	
	Mon	Room: Consult Room	
	04/12/21		
		Room: Wellness Side B	
		Yoga - Beginner	
	Tue 04/13/21	9 Events Booked	
Wed 04/14//21 Thu 04/15/21		<u>6 Events Booked</u>	
		<u>4 Events Booked</u>	
	Fri 04/16/21	7 Events Booked	
	Sat 04/17/21	11 Events Booked	



Delete Event

Cancel

1:30am	Expand All Collapse All 12:00pm	
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	123 Northwest Free s, TX 77433	way Manage	e Events
Select A	Another Locatio		Add Event
		08:00am	08:30am
	Sun 04/11/21	7 Events Booked	
		Room: Wellness Side	A
		Yoga - Beginner	
	Mon 04/12/21	Room: Consult Room	
		Room: Wellness Side B	
		Yoga - Beginner	
	Tue 04/13/21	9 Events Booked	
	Wed 04/14//21	<u>6 Events Booked</u>	
	Thu 04/15/21	<u>4 Events Booked</u>	
	Fri 04/16/21	7 Events Booked	
	Sat 04/17/21	11 Events Booked	

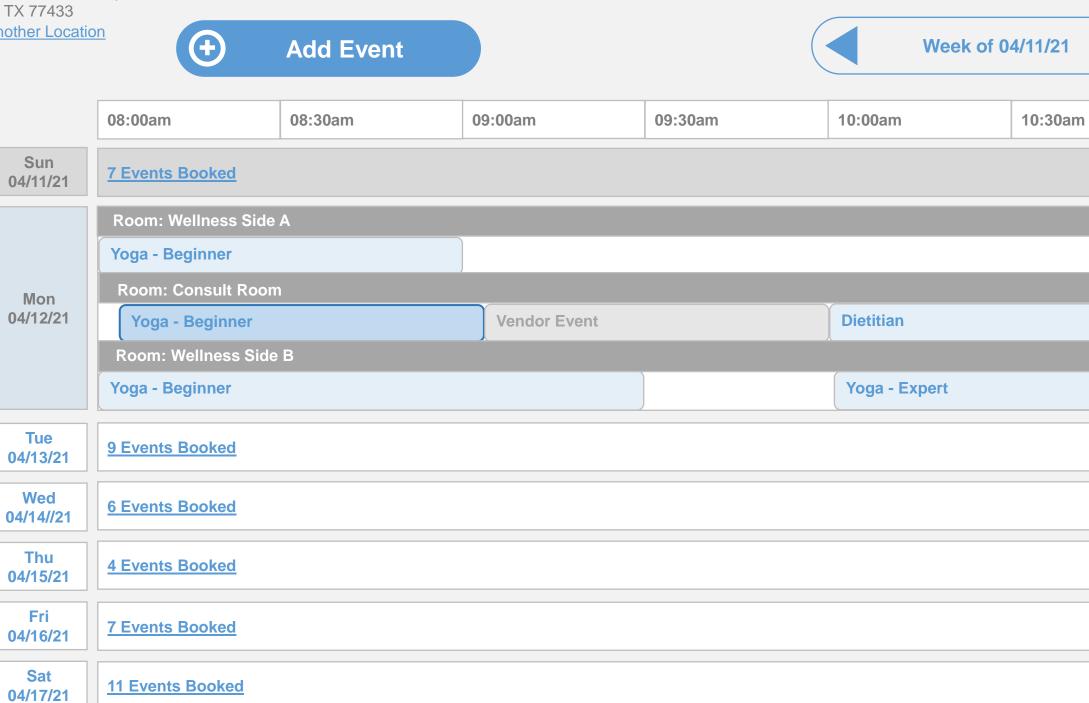
Yoga - Beginner	
04/12/21	
Enter Time 08:00 AM AM AM AM AM AM AM	 Set Recurrence Weekly Monthly
elect A Room	S M T W Th F S
Add associate (Optional) Associate	Select End Date
	No End Date

Create New Event

Delete Event

1:30am 12:00pm		<u>Expand All</u> <u>Collapse All</u>	
	1:30am	12:00pm	
C .			8
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Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u> Manage Events



Delete Event

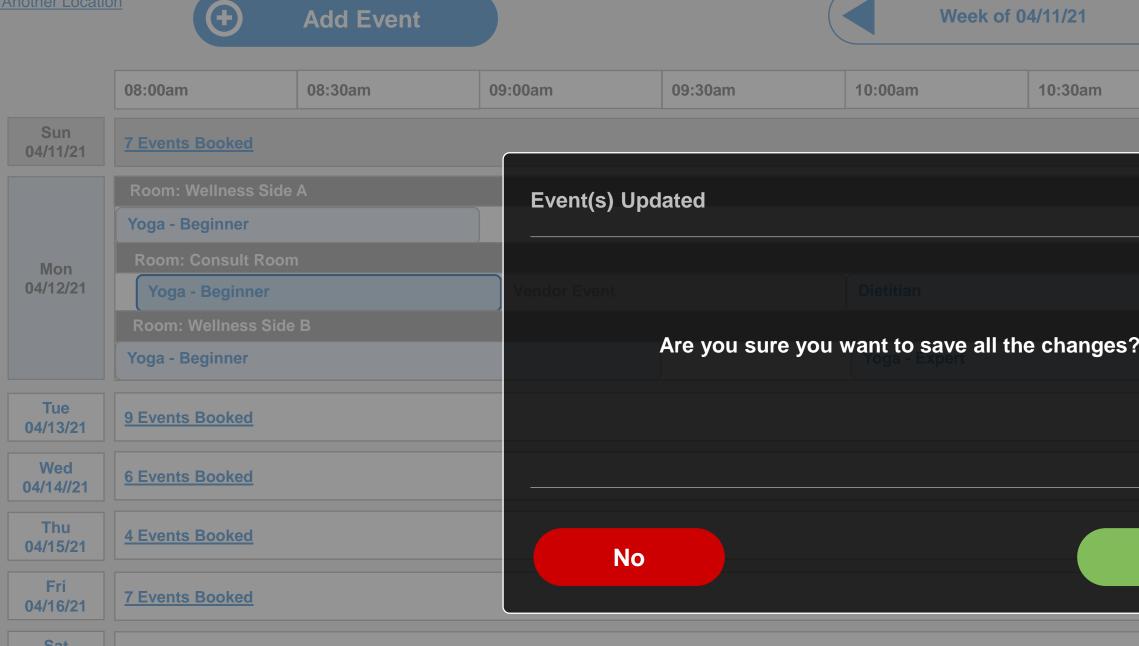
		Expand All Collapse All	
 11:00am	11:30am	12:00pm	
Yoga - Beginner			
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CVSHealth. $\bigcap_{n \in \mathbb{N}}^{\mathbb{Q}}$ John Doe Log Out

Store# 123 26265 Northwest Freeway Cypress, TX 77433

Manage Events



Sat **11 Events Booked** 04/17/21

Delete Event

			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
	Yoga - Be <mark>ginner</mark>			
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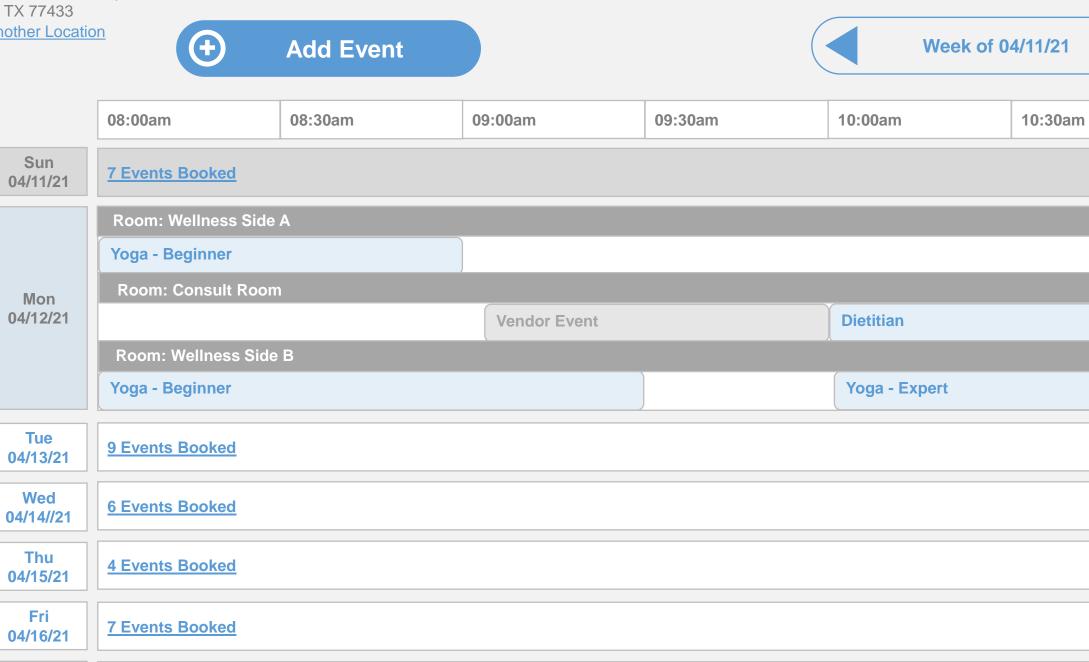


Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u>

Sat

04/17/21

Manage Events

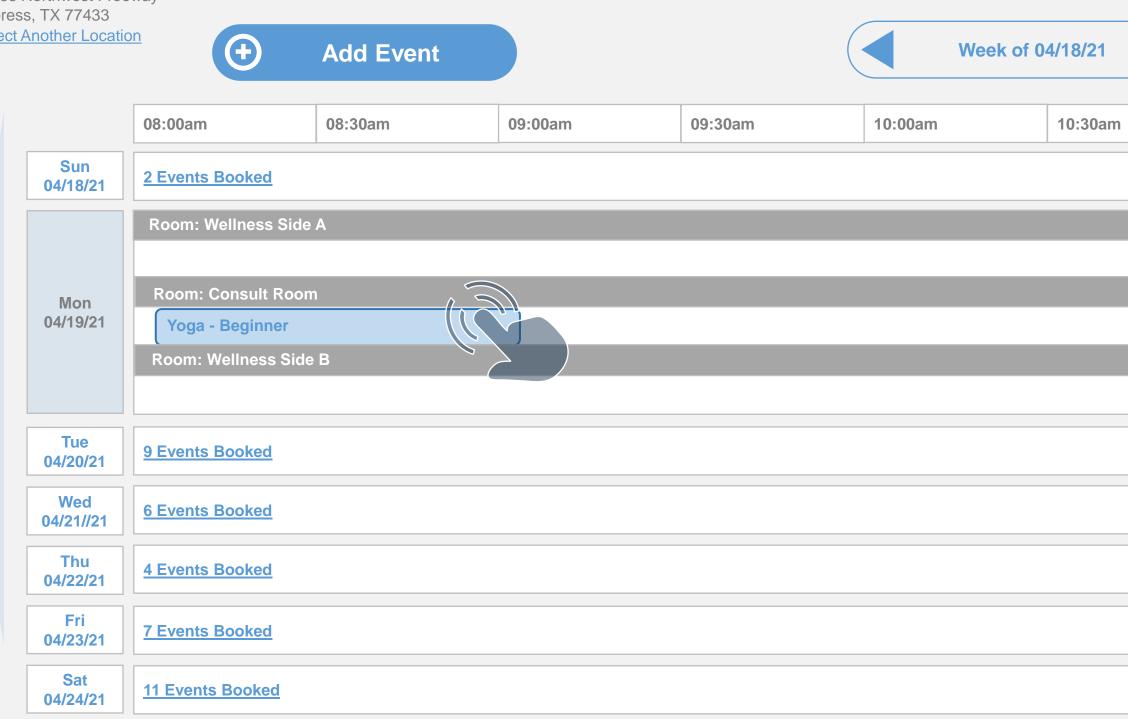


Delete Event

11 Events Booked

11:00am	11:30am	Expand All Collapse All 12:00pm	
		12.00pm	
Yoga - Beginner			
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Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u> Manage Events



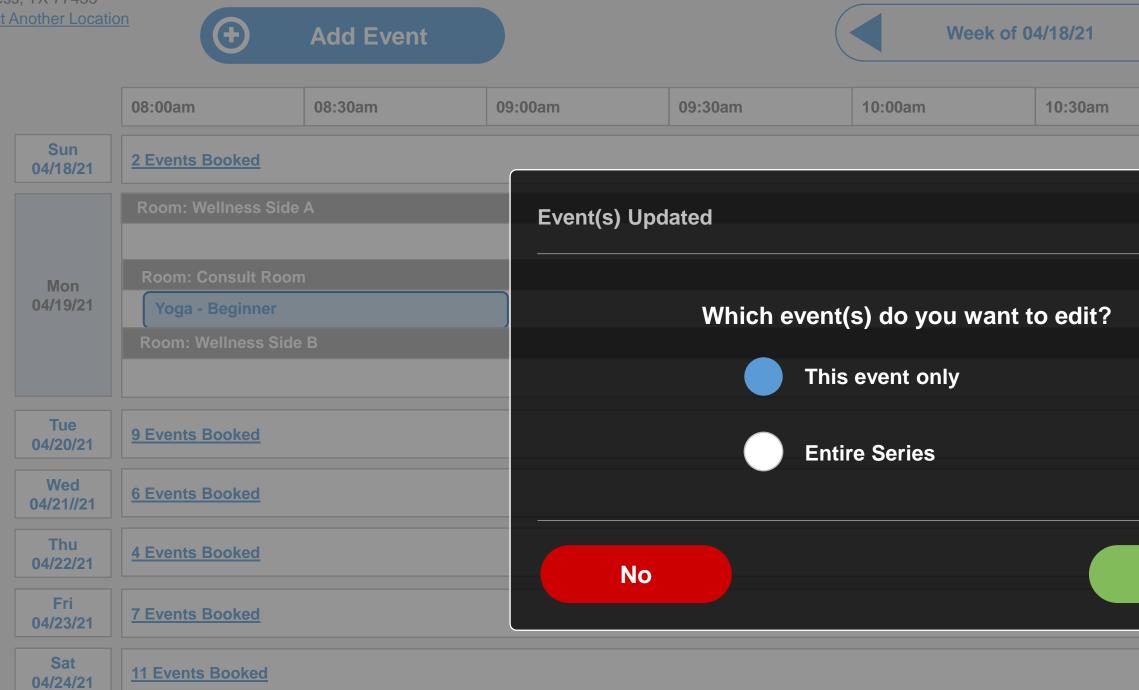
Delete Event

		Expand All Collapse All	
11:00am	11:30am	12:00pm	
Yoga - Beginner			
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Save	

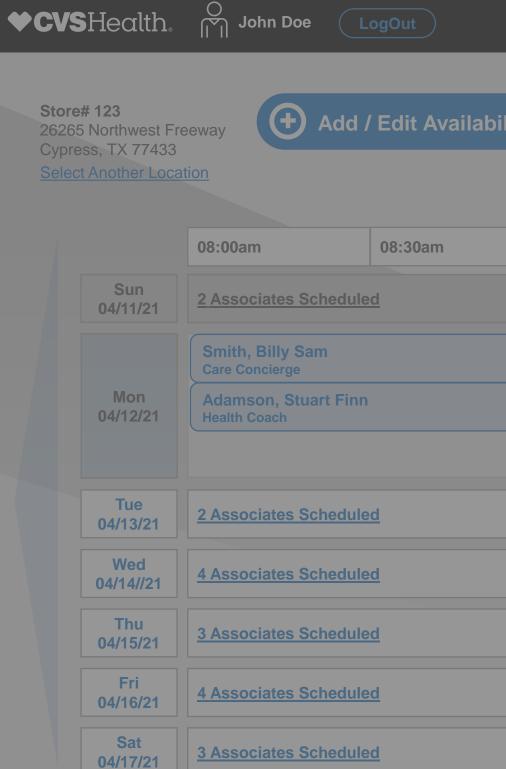
Store# 123 26265 Northwest Freeway Cypress, TX 77433 Select Another Location

Manage Events



Delete Event

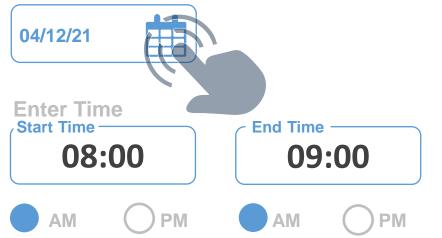
			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
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	Yoga - Beginner			
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Edit Event

Select or enter an Event Yoga - Beginner

Select Date



Select A Room

Room B

Add associate (Optional)

Associate...

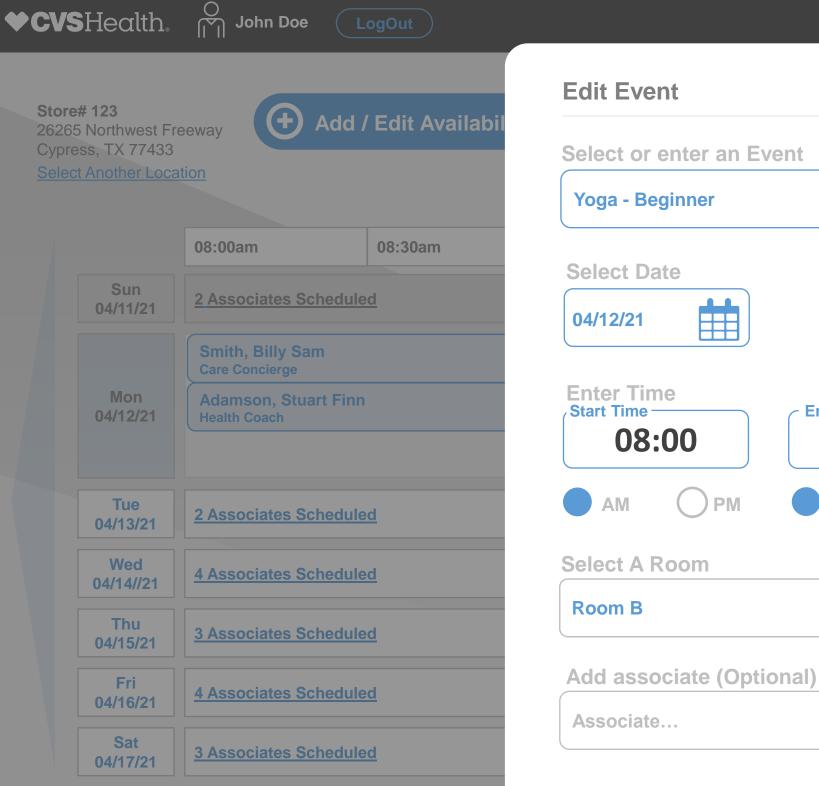
Duration: 00 hr : 00 min



	Expand All	
	Collapse All	
11:30am	12:00pm	
		8
		8
		8

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Confirm



Edit Event

Select or enter an Event

() PM

08:00

Duration: 00 hr : 00 min

Cancel

AM

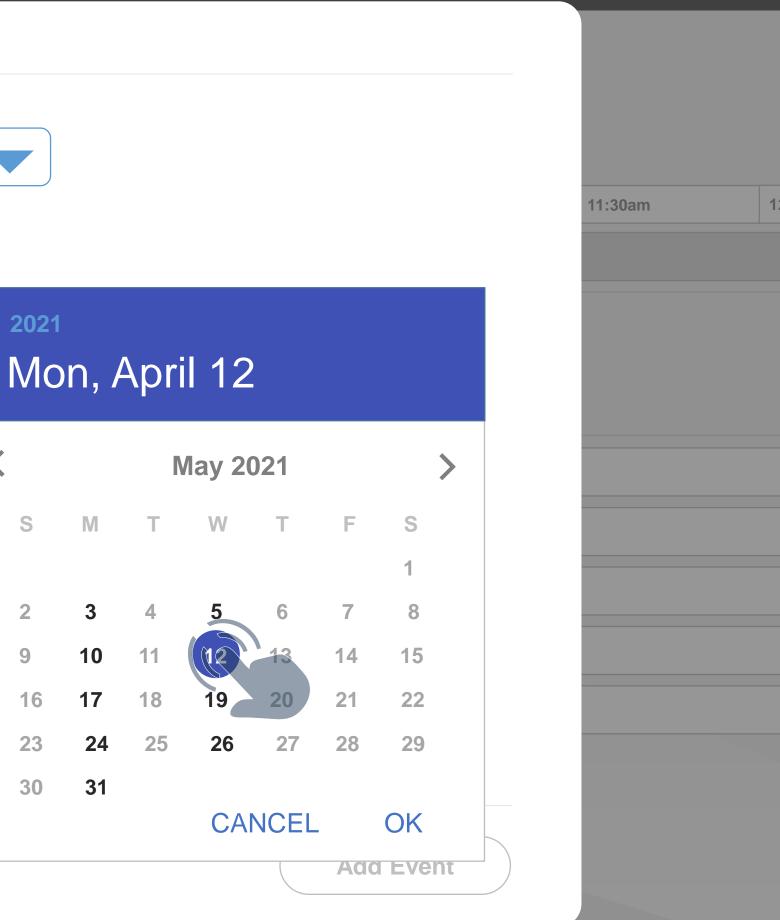
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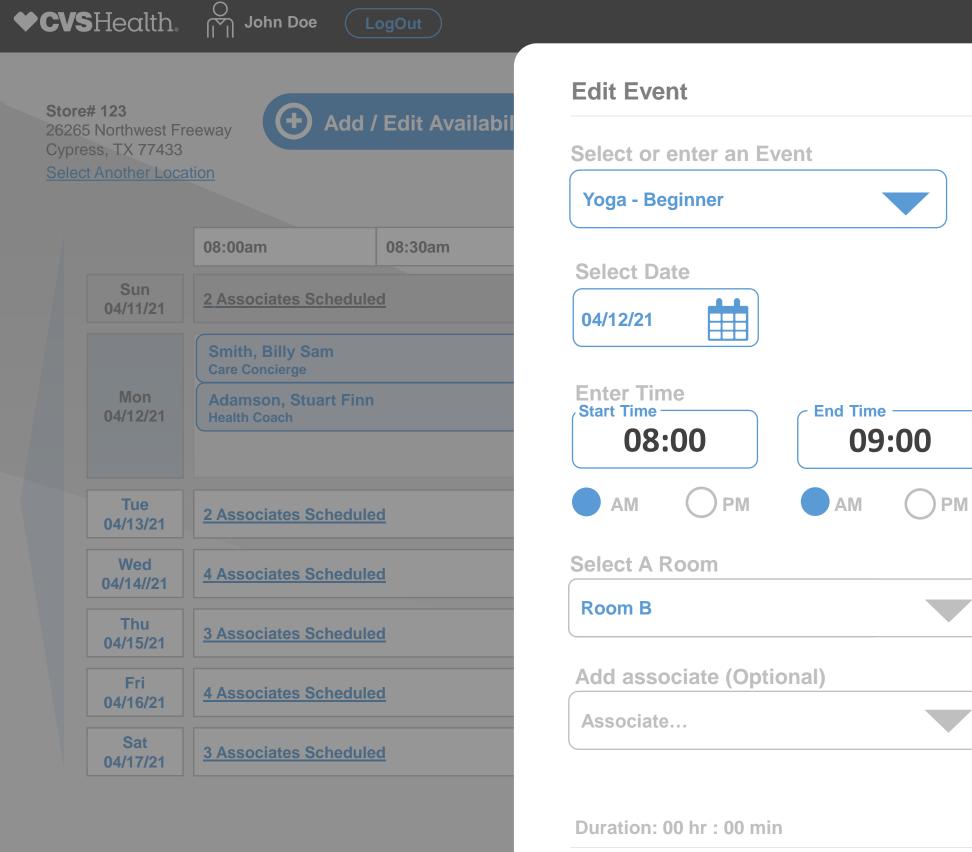
W

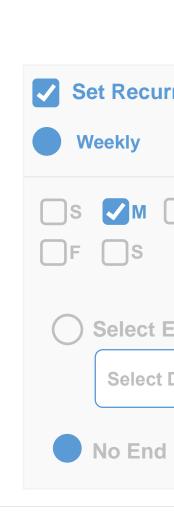
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End Tin



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30am	12:00pm	
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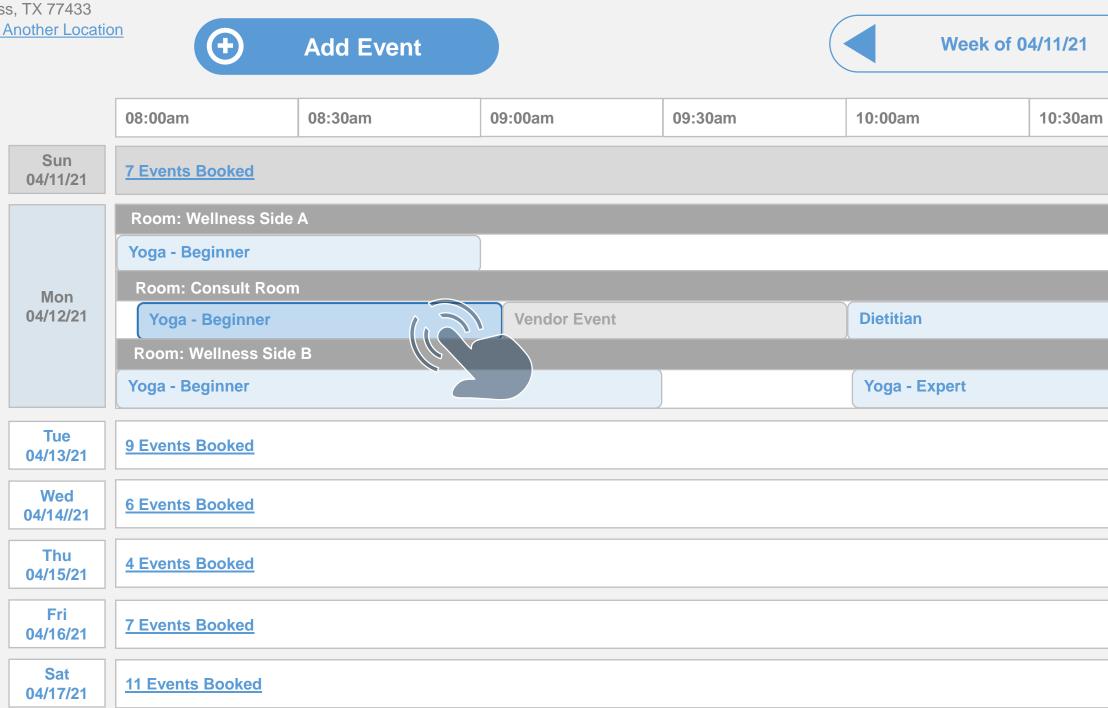




		Expand All	Ð
		<u>Collapse All</u>	
	11:30am	12:00pm	
urrence			
Monthly			
T W Th			
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End Date			
t Date			
d Date			
Add Event			

Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u>

Manage Events



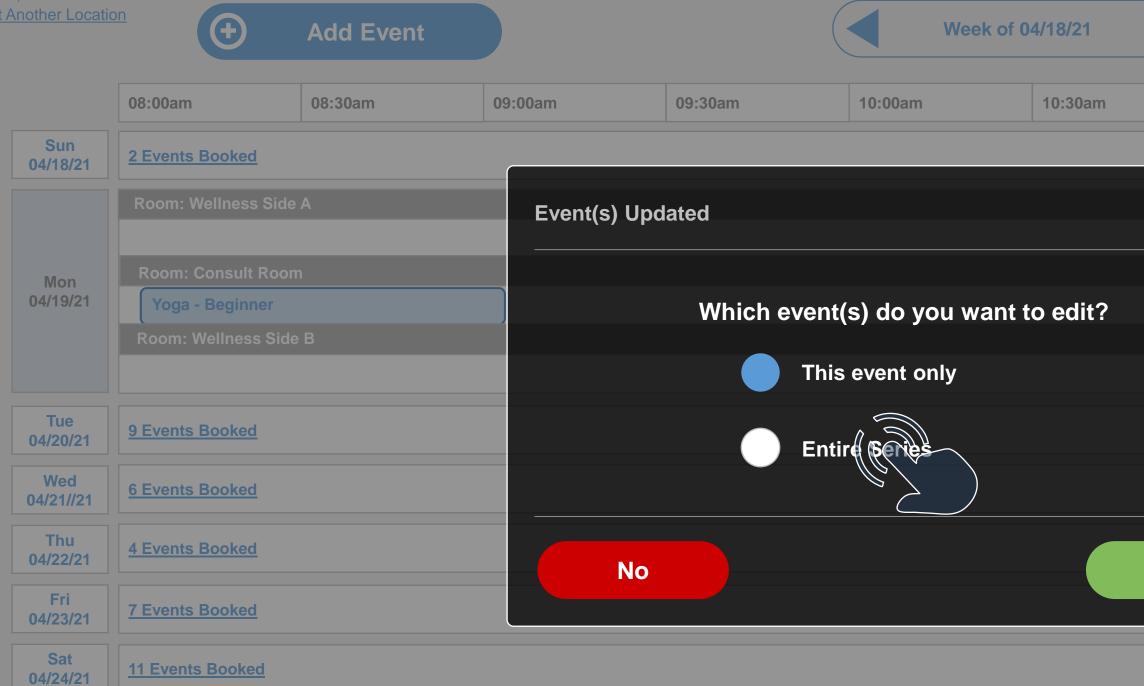
Delete Event

		Expand All Collapse All	
11:00am	11:30am	12:00pm	
Yoga - Beginner			
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Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u>

Manage Events



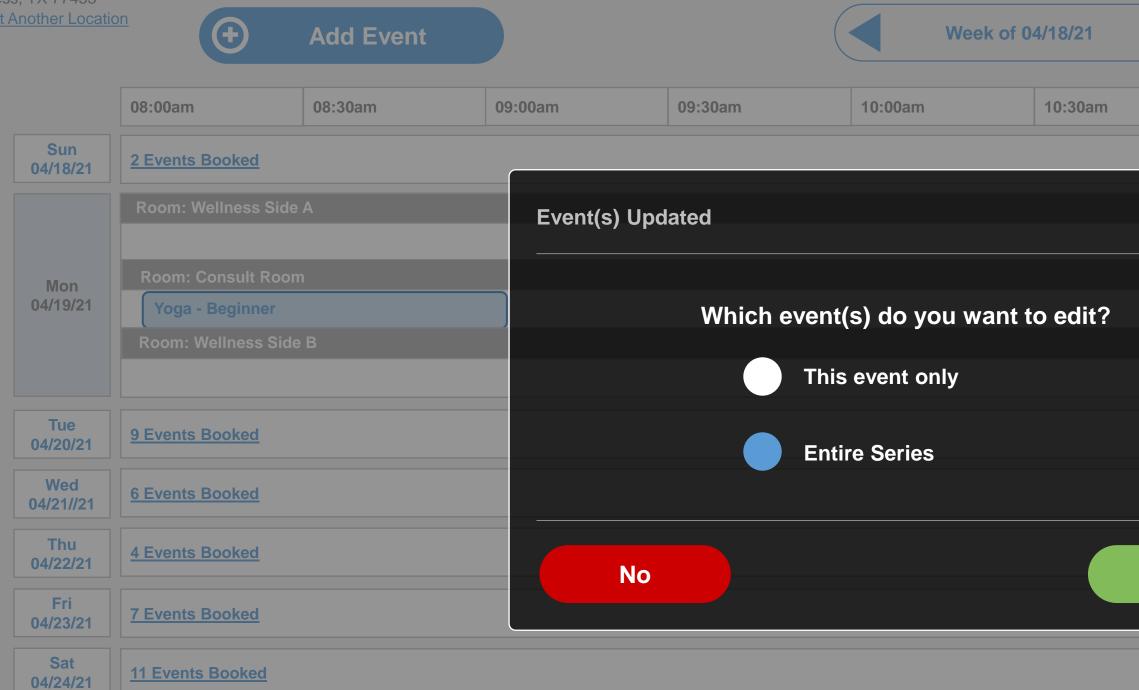
Delete Event

Edit Event

			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
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	Yoga - Beginner			
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Okay				٠
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Store# 123 26265 Northwest Freeway Cypress, TX 77433 Select Another Location

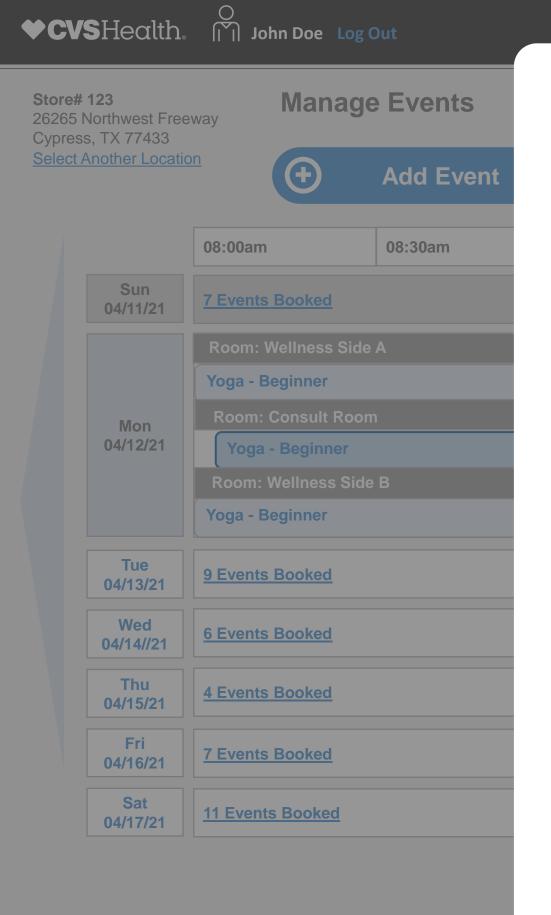
Manage Events



Delete Event

Edit Event

			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
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	Yoga - Be <mark>ginner</mark>			
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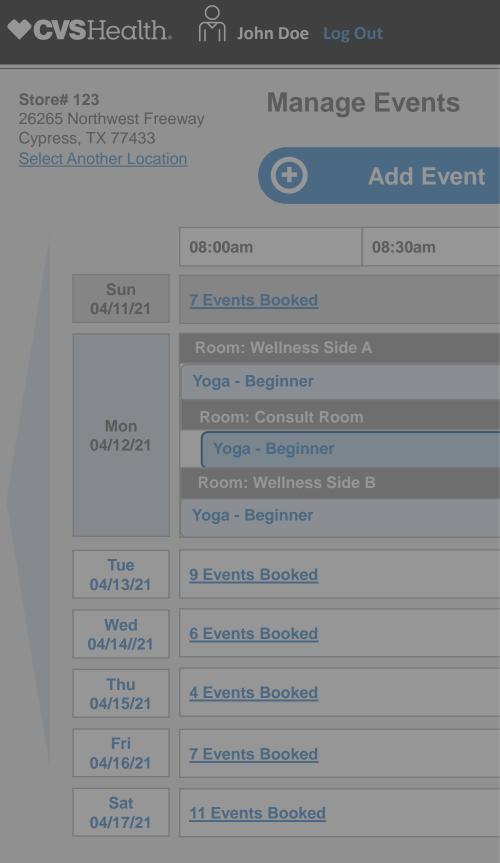
Select or enter an Event Yoga - Beginner **Select Date** 04/12/21 Enter Time End Time Set Rec 08:00 09:00 Weekly () PM AM () PM AM M S **Select A Room** F **S Room B** Select Add associate (Optional) Selec Associate... No Er Duration: 00 hr : 00 min

Delete Event

Cancel

Edit Event

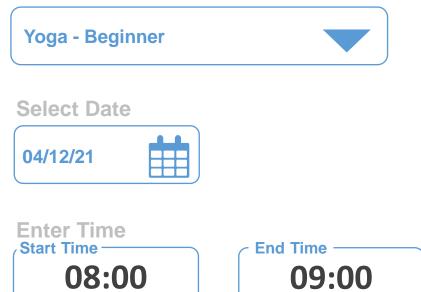
		Expand All
		Collapse All
	11:30am	12:00pm
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urrence		
Monthly		
t End Date		
ct Date		
nd Date		
Confirm		
		Save



Delete Event

Edit Event

Select or enter an Event



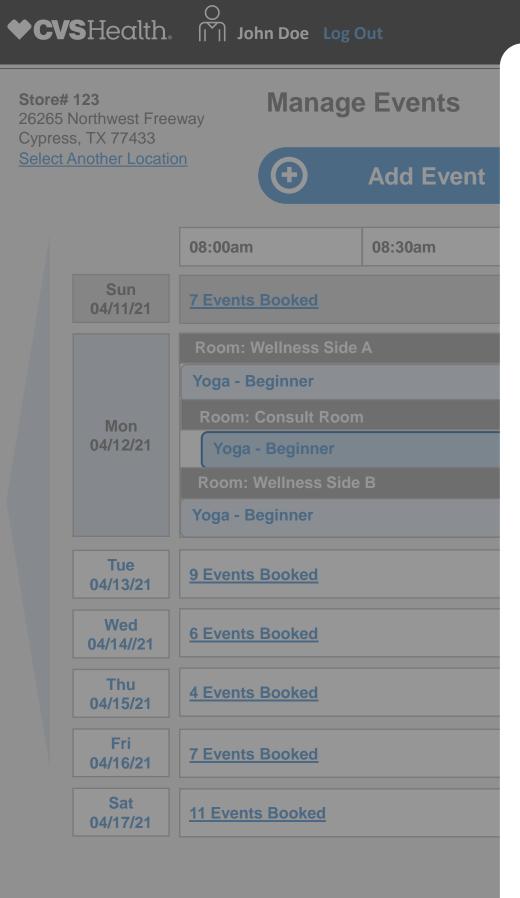
AM OPM AM OPM Select A Room Room A Room B Room C Associate...

Duration: 00 hr : 00 min



	<u>Expand All</u> <u>Collapse All</u>	
11:30am	12:00pm	
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Confirm



Edit Event Select or enter an Event Yoga - Beginner **Select Date** 04/12/21 Enter Time End Time 09:00 08:00 () PM AM AM ()PM **Select A Room** Room C Add associate (Optional) Associate... Duration: 00 hr : 00 min



Delete Event

	<u>Expand All</u> <u>Collapse All</u>	
11:30am	12:00pm	
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Confirm

Save

Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u>

Thu

04/15/21

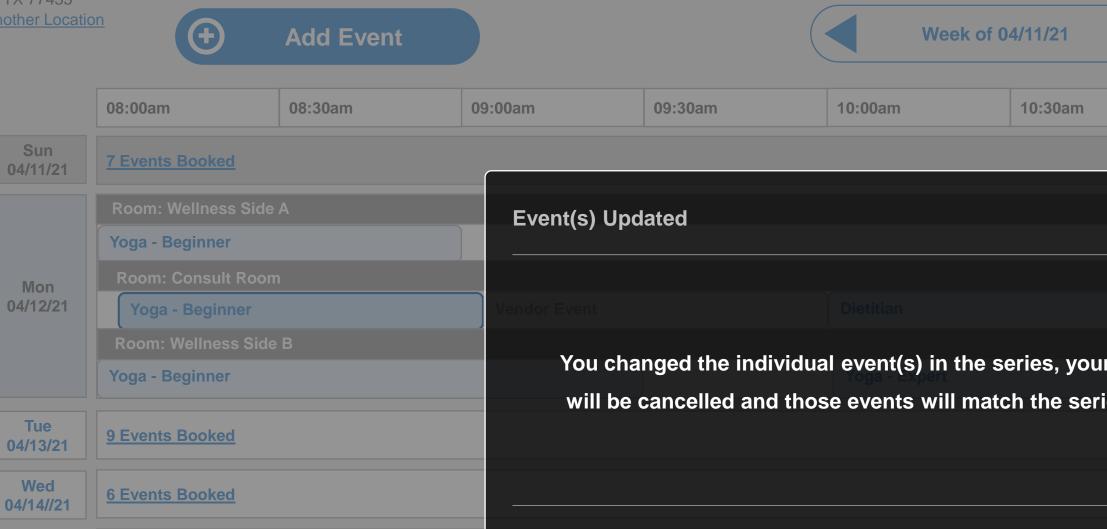
Fri

04/16/21

Sat

04/17/21

Manage Events



Okay

Delete Event

4 Events Booked

7 Events Booked

11 Events Booked

Edit Event

			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
	Yoga - Beginner			
r changes				
es again.				8
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\bullet **CVS**Health. \bigcap John Doe Log Out

		e Events							
	08:00am	08:30am	09:00am	09:30am	10:00am	10:30am	11:00am	11:30am	12:00pm
			Save Cha	nges					
							Yoga - Beginner		
			vendor Event						
				Are you sure	e you want to save a	II the changes?			
					Yoga - Expen				
Thu 04/15/21				lo		Ye	s		

Delete Event

Edit Event

Save

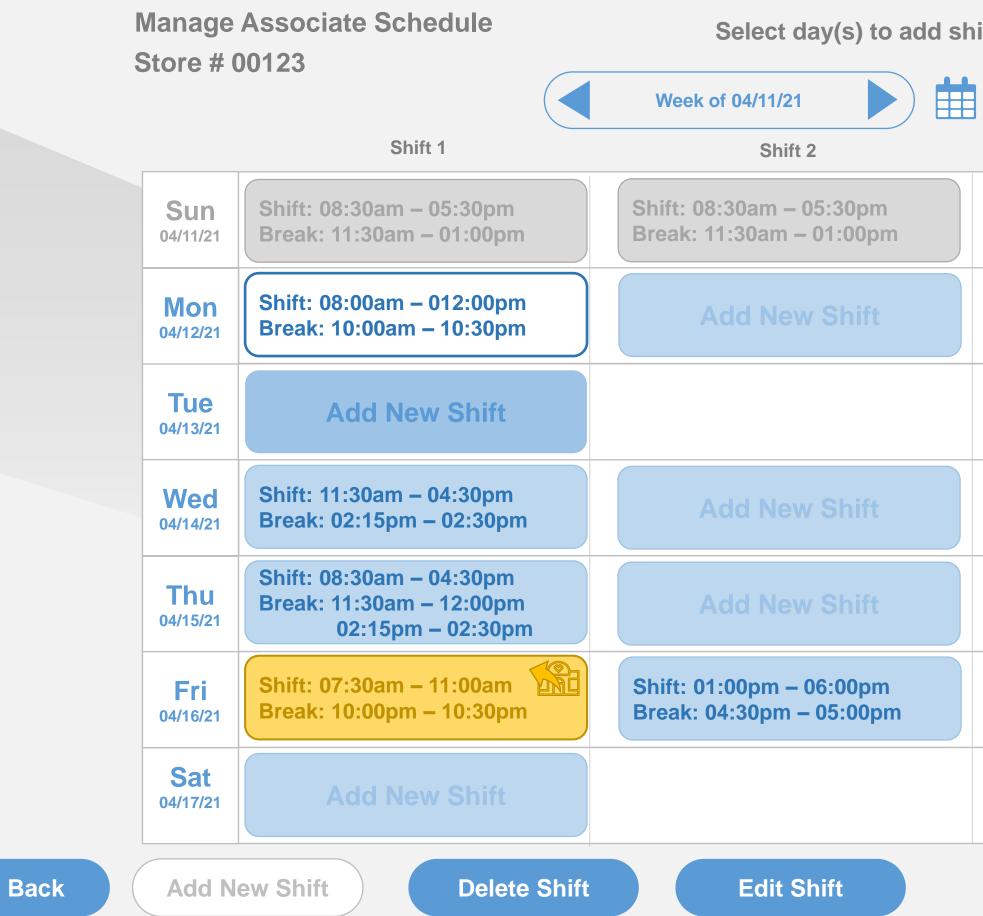
<u>US203765</u>

ITPR052350 - CET - Load Associate - Sort Breaks by time in ascending order

As a Care Concierge or Health Coach,

I want to see breaks sorted in ascending order of the break start time automatically so that it will be easier for user to comprehend the break times.

CVSHealth. $\bigcap_{n \in \mathbb{N}}^{O}$ John Doe Log Out



Select day(s) to add shift for Adamson, Stuart Finn

Shift 3

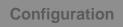
Shift: 08:30am – 05:30pm Break: 11:30am – 01:00pm

Add New Shift

Save

♦CVSHealth.		
HealthHub Admin	Create New Shift	Select From Favorite
Programs / Servio		Select a Favorite Shift
Roles		Shift Break
Associate Room Configurati		06:30am – 04:30pm 02:00pm – 02:30pm
Manage Forms		06:30am – 06:30pm 03:00pm – 03:30pm
Conversation Gui CET App Configu		07:30am – 02:30pm 01:00pm – 01:30pm
or App comga		08:30am – 03:30pm 02:00pm – 02:30pm
		09:30am – 02:30pm 01:00pm – 01:30pm
		09:30am – 04:30pm 02:00pm – 02:30pm
		09:30am – 11:30pm 10:00am – 10:30am 02:00pm – 02:30pm 07:00pm – 07:30pm
	Day(s) selected: Tuesday – 04/12/21	
	Cancel	







Configure

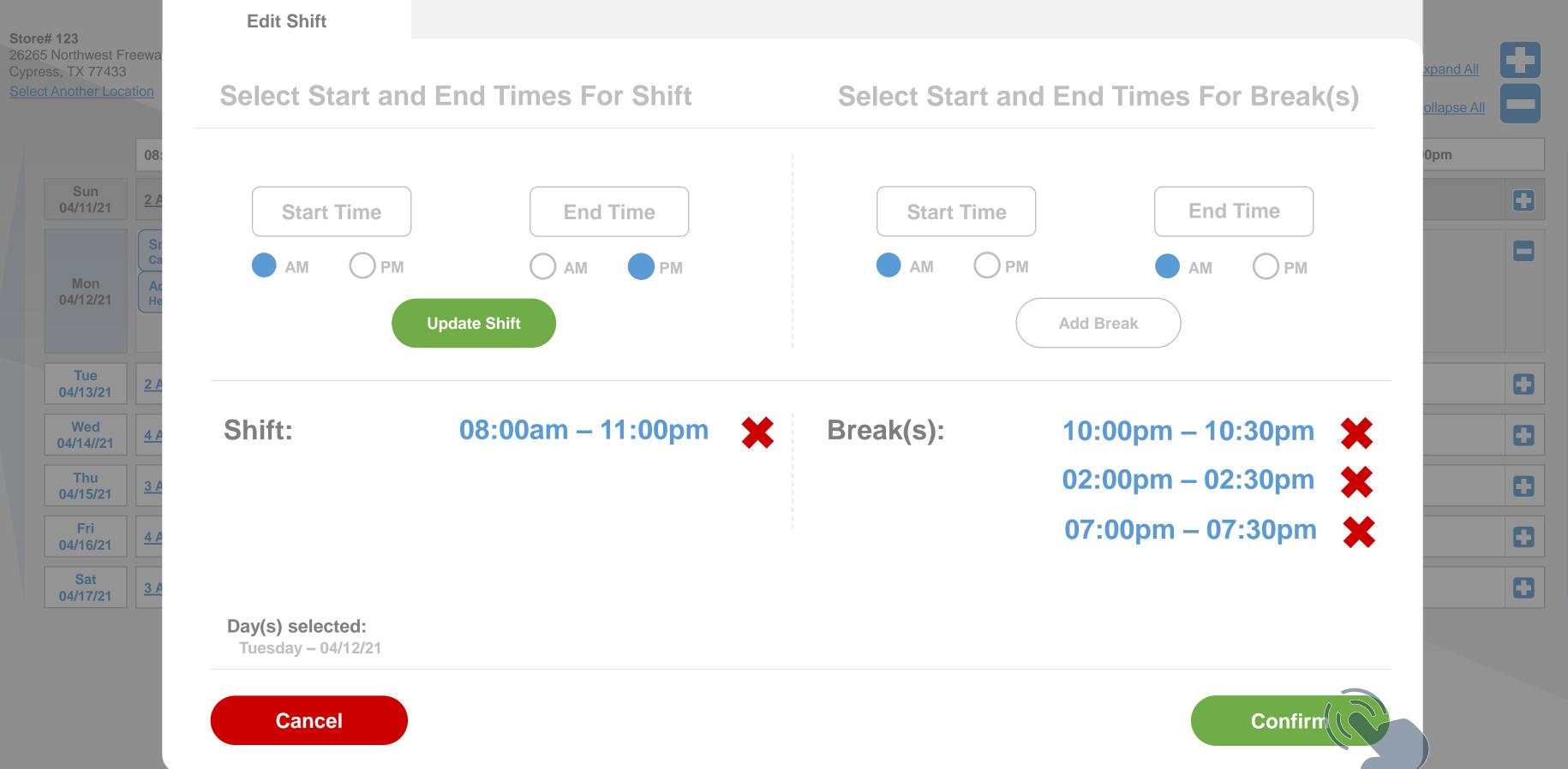
Configure

Delete

Confirm

♦ CVSHealth.

John Doe LogOut



<u>US200710</u>

ITPR052350 - CA - Default Settings - Associates - One Role ONLY per Associate

As a user with HH Admin Role

I want to limit an associate in CA Tool with one role

since currently there is no use case with one associate having multiple roles and to avoid conflicts in scheduling.

♦CVSHealth. HealthHub Admin

Programs / Services

Roles

Associate

Room Configuration

Manage Forms

Conversation Guides

CET App Configurations

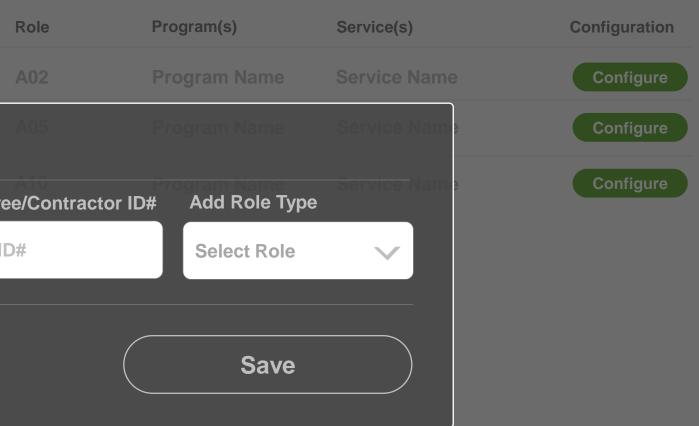
Default Settir	ngs St	ore Settings	Appointments	Batch Uple	oad Commu	nity Partners	Doe, John । (♥) Logout
Available As	sociates	Add New Assoc	iato				
Last Name	First Name	Middle Name	Employee ID/Contractor ID#	Role	Program(s)	Service(s)	Configuration
Abraham	Jenny	Ann	1234567	A02	Program Name	Service Name	Configure
Abraham	Steffin		7654321	A05	Program Name	Service Name	Configure
Adam	Priscilla	Rebeca	0987654	A10	Program Name	Service Name	Configure



CVSHealth.		Default Settir	ngs Sto	ore Settings	Appointme	nts
ealthHub Admin		Available As	sociates	Add New Asso	ciate	
Programs / Services						
Roles		Last Name	First Name	Middle Name	Employee ID/Cor	ntractor ID# F
Associate						
Room Configuration		Abraham	Jenny	Ann	1234567	P.
Manage Forms	Add New	Associate				
Conversation Guides	First Name		Middle Name	Rebeca Last I	Name	Employee
CET App Configurations	Enter First		Enter Middle N	ame	r Last Name	Enter ID#
		Cancel				

 $\mathbf{\mathbf{A}}$

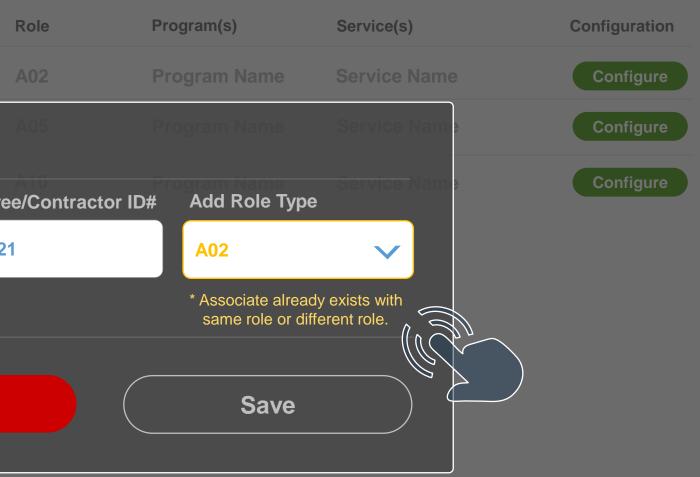
Η



VS Health.		Default Sett	ings	Store Setting	is Appo	intments
althHub Admin		Available A	ssociates	Add Nev	w Associate	
Programs / Services						
Roles		Last Name	First Nam	e Middle	Name Employee	D/Contractor ID# Ro
Associate						
Room Configuration		Abraham	Jenny	Ann	1234567	Α(
Manage Forms	Add New	Associate				
Conversation Guides	First Name		Middle Nan	Rebe	Last Name	Employee/0
CET App Configurations	Bob		Enter Mide		Barker	1212121
						Cancel

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CET

Prod: <u>https://healthhub-cc.epr.polaris.cvshealthcloud.com/</u> Prod-alpha :<u>https://healthhub-cc-alpha.epr.polaris.cvshealthcloud.com/</u> Prod DR: <u>https://healthhub-cc.wpr.polaris.cvshealthcloud.com/</u> UAT: <u>https://healthhub-cc-uat1.enp.polaris.cvshealthcloud.com/</u> UAT-Alpha: <u>https://healthhub-cc-uat1-alpha.enp.polaris.cvshealthcloud.com/</u> Dev3: <u>https://healthhub-cc-dev3.wnp.polaris.cvshealthcloud.com/</u> Dev2: <u>https://healthhub-cc-dev2.wnp.polaris.cvshealthcloud.com/</u> Dev1: <u>https://healthhub-cc-dev1.wnp.polaris.cvshealthcloud.com/</u>

CA

Prod: <u>https://hubcentral.epr.polaris.cvshealthcloud.com</u> Prod-alpha :<u>https://hubcentral-alpha.epr.polaris.cvshealthcloud.com/</u> UAT: <u>https://hubcentral-uat1.enp.polaris.cvshealthcloud.com/</u> UAT-Alpha: <u>https://hubcentral-uat1-alpha.enp.polaris.cvshealthcloud.com/</u> Dev3: <u>https://hubcentral-dev3.wnp.polaris.cvshealthcloud.com</u> Dev2: <u>https://hubcentral-dev2.wnp.polaris.cvshealthcloud.com</u> Dev1: <u>https://hubcentral-dev1.wnp.polaris.cvshealthcloud.com</u>

Smithson	Mary	1167	7117 Genera
Charles Thoma	S		Generalist
Drake Tim		1247644	Health Coach
Brian Kevin		1890763	Practitioner
george stefen		1325420	Practitioner

ralist



Store# 123 26265 Northwest Freeway Cypress, TX 77433 Select Another Location

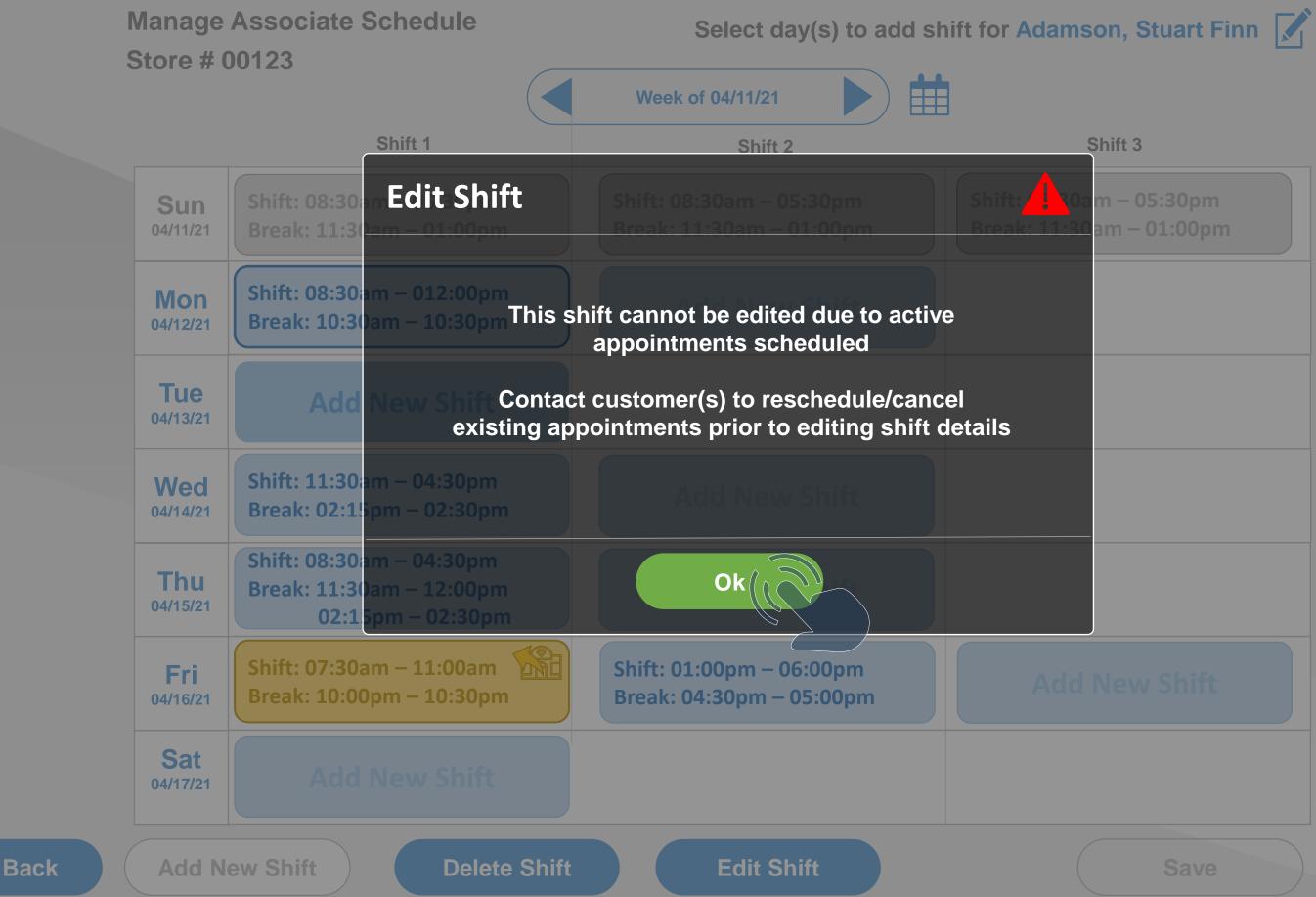




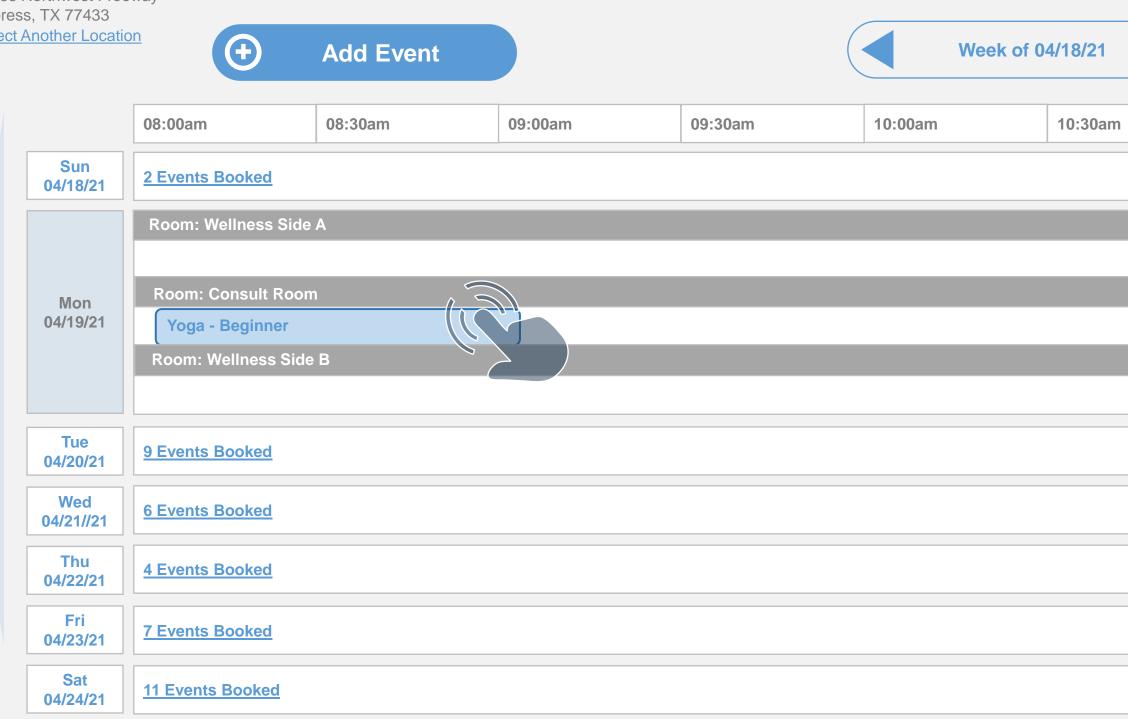
08:00am 10:00am 10:30am 08:30am 09:00am 09:30am Sun **2 Associates Scheduled** 04/11/21 Smith, Billy Sam Smith, Billy Sam Break Care Concierge Care Concierge Mon Adamson, Adamson, Stuart Finn Break 04/12/21 Health Coach **Health Coac** Mills, Brian Charles Care Concierge Tue **2 Associates Scheduled** 04/13/21 Wed **4 Associates Scheduled** 04/14//21 Thu **3 Associates Scheduled** 04/15/21 Fri **4 Associates Scheduled** 04/16/21 Sat **<u>3 Associates Scheduled</u>** 04/17/21

Expand All Collapse All	
11:00am 11:30am 12:00pm	
Stuart Finn	
6	

O I I John Doe Log Out ♦CVSHealth.



Store# 123 26265 Northwest Freeway Cypress, TX 77433 <u>Select Another Location</u> Manage Events



Delete Event

Edit Event

		Expand All Collapse All	
11:00am	11:30am	12:00pm	
Yoga - Beginner			
			٠
			٠
			٠
			٠

Save	



Manage Events **Store# 123** 26265 Northwest Freeway Cypress, TX 77433 Select Another Location (+)08:00am Sun **2 Events Booked** 04/18/21

Sat

04/24/21

Mon 04/19/21 Yoga - Beginner Tue 9 Events Booked 04/20/21 Wed 6 Events Booked 04/21//21 Thu 4 Events Booked 04/22/21 Fri 7 Events Booked 04/23/21

11 Events Booked

Create New Event

Select or enter an Event



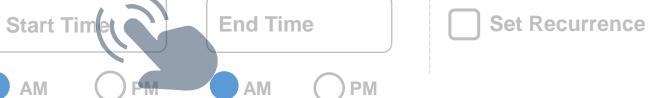
Select Date

Add Event

08:30am







Select A Room

Room...

Add associate (Optional)

Associate...

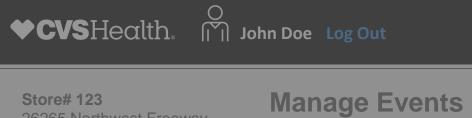
Duration: 00 hr : 00 min



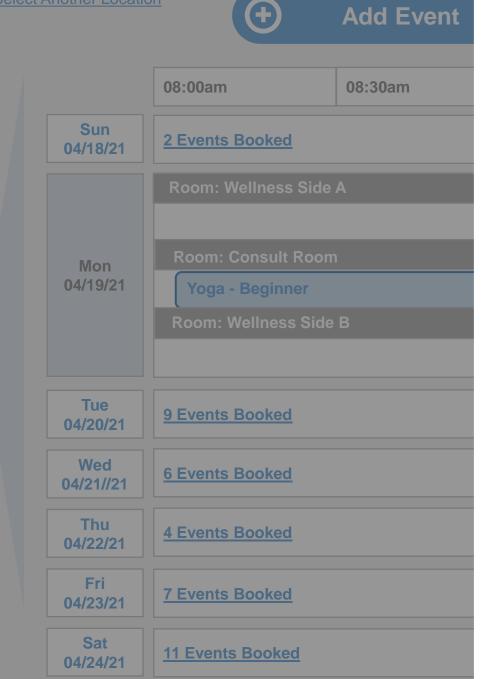
Delete Event

	<u>Expand All</u> <u>Collapse All</u>	
11:30am	12:00pm	
		٠
		8
		8
		٠
		8
		0

Add Event



26265 Northwest Freeway Cypress, TX 77433 Select Another Location



Create New Event

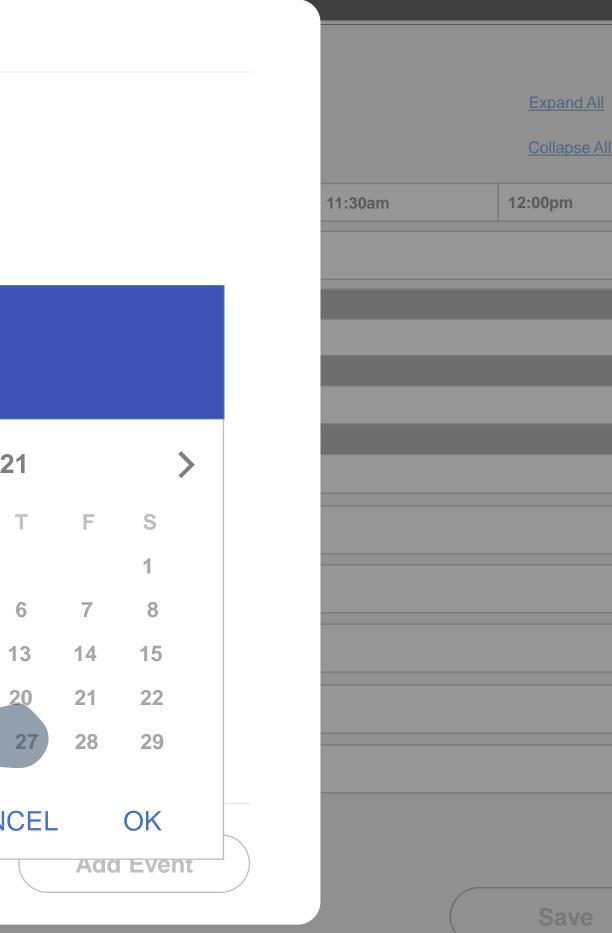
Select or enter an Event

Yoga -	Beginner

Select Date

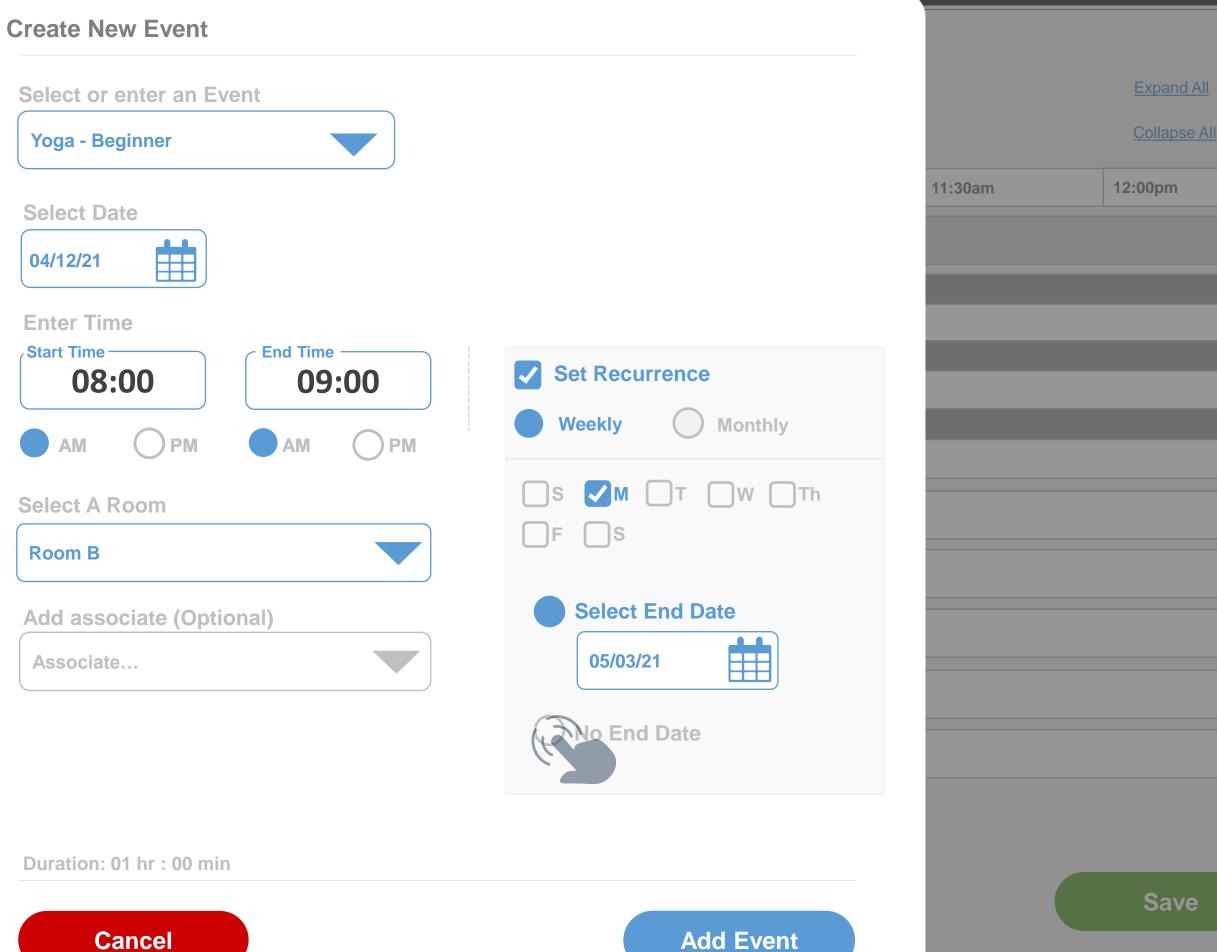
Date Enter Time End Ti	2021 Mc		Apri	19)
	<		Ν	lay 2	021
Select A Room	S	Μ	Т	W	т
Room					
Add acceptions (Ontional)	2	3	4	5	6
Add associate (Optional)	9	10	11	12	13
Associate	16	17	18	19	20
	23	24	25	26	27
Duration: 00 hr : 00 min	30	31			
				CA	NCE
Cancel					

Delete Event



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Store# 123 26265 Northwest Freeway Cypress, TX 77433			
<u>Select</u> A	Another Locatio		Add Event
		08:00am	08:30am
	Sun 04/11/21	7 Events Booked	
Mon 04/12/21	Room: Wellness Side A Yoga - Beginner		
	Room: Consult Roo	m	
	Room: Wellness Sid Yoga - Beginner	le B	
	Tue 04/13/21	9 Events Booked	
Wed 04/14//21 Thu 04/15/21		6 Events Booked	
		<u>4 Events Booked</u>	
	Fri 04/16/21	7 Events Booked	
	Sat 04/17/21	11 Events Booked	



Delete Event

Cancel

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Store# 123 26265 Northwest Freeway Manage Events Cypress, TX 77433 Select Another Location (+)Add Event 08.302 08·00an

	08:00am	08:30am	09:00am	09:30am	10:00am	10:30am
Sun 04/18/21	2 Events Booked					
	Room: Wellness Side A		Event(s) Upd	lated		
Mon	Room: Consult Room					
04/19/21	Yoga - Beginner					
	Room: Wellness Side B			hanged individual	avant(s) in the same	ries vour d
				cancelled, and those		
Tue 04/20/21	<u>9 Events Booked</u>		Will be (anceneu, anu mos		
Wed 04/21//21	6 Events Booked					
Thu 04/22/21	4 Events Booked				Okay	
Fri 04/23/21	7 Events Booked					
Sat 04/24/21	11 Events Booked					

Delete Event

Edit Event

			<u>Expand All</u> <u>Collapse All</u>	
	11:00am	11:30am	12:00pm	
				8
	Yoga - Beginner			
changes				
ies again				
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				٠
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				٠

Week of 04/18/21